















that are available through the NBN rather than focusing on fast internet access would be considerably more meaningful to consumers.

It could be that the issues identified above are relevant to other groups within communities (e.g. within clusters of social and public housing), however further research would be required in order to test this hypothesis. It is important that social and broader community connectedness remain a key objective of retirement villages and they don't become separate enclaves within communities. If they do, this could lead to a reluctance by elderly people to enter aged care<sup>27</sup>. Information and communications technologies can assist partway in overcoming some of these issues but should not be mistaken as the sole panacea to increased inclusiveness for any group in society.

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APPENDIX 1

Table 1: Skill level with computer technology

	Spreadsheet	Presentations	Graphics	Audio	Video	WebPage	Use	Security
Word	.653**	.669**	.604**	.461**	.401**	.368*	.725**	.462**
Processing	43	42	42	41	41	40	46	43
Spreadsheet		.592**	.586**	.703**	.612**	.514**	.567**	.498**
		43	43	43	43	42	45	44
Presentations			.856**	.653**	.557**	.511**	.645**	.476**
			43	42	42	41	44	43
Graphics				.859**	.753**	.835**	.605**	.376*
				43	43	42	44	43
Audio					.890**	.883**	.475**	.351*
					43	42	44	42
Video						.827**	.471**	.282
						42	43	42
Web Pages							.435**	.237
							42	42
Use								.649**
								45

Table 2. Concerns with information technology

	Viruses/ Worms/ Trojan Horses	Hacking	Unauthorised Access to Personal Information	Unauthorised to Access to Medical Information	Unauthorised Access to Financial Information	Lack to Technical Support	of
Identity Theft	.842**	.900**	.875**	.748**	.831**	.540**	
	50	51	50	49	50	48	
Viruses/ Worms/ Trojan Horses		.858**	.770**	.720**	.669**	.497**	
		50	49	48	49	47	
Hacking			.878**	.688**	.790**	.580**	
			50	49	50	48	
Unauthorised Access to Personal Information		49		.795**	.901**	.409**	
					50	47	
Unauthorised Access to Medical Information					.783**	.407**	
					49	47	
Unauthorised Access to Financial Information						.444**	
						47	