

Profile of Fulfilling the Family Needs of Ojeg Pangkalan at Adipura Rancabolang Gedebage Bandung

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Abstract—Transportation is a facility supporting human activities, which cannot be separated from aspects of human activity, without human transportation can be isolated and cannot make a maximum mobilization or movement. One form of transportation that is much sought after by the public at this time is Ojek. At present the motorcycle taxi transportation is divided into two types, namely online motorcycle taxi and motorcycle base taxi. In the midst of the rise of Ojek Online, not a few drivers of Ojek base still survive and choose base Ojek as a source of income. To meet the needs of his life. The purpose of this research is to find out how Profile fulfillment of the needs of Pangkalan Ojek driver families after the existence of Ojek Drivers Online. This research was conducted at the Ojek Pangkalan Komplek Bumi Adipura Complex, Rancabolang Gede Bage, Bandung. The expected benefits of this research are getting input on the description of the fulfillment of the needs of the Base Ojek Driver family and the development of Social Welfare Science Concepts, especially those related to the social welfare conditions of the Ojek base driver and the concept of social functioning. This study uses a Qualitative approach with the analysis of 18 Pangkalan Ojek Drivers, using purposive sampling, based on predetermined criteria, that is Already a base Ojek Driver for at least 2 years, then selected a sample of 12 people. Data collection techniques used were Observation, Interview, and Documentation Study. To analyze the validity of the data the researchers used data reduction, data display, and data triggering. The results of the study show the Profile of the fulfillment of the needs of the family of the motorcycle taxi driver base in the Bumi Adipura Complex, Rancabolang Gedebage, Bandung, in the aspect of meeting the needs of physiology less fulfilled because they eat twice a day, in a week they rarely consume milk and meat, and in the past year they have no clothes new. Fulfilling the needs of a sense of security Less fulfilled, especially in terms of ownership of social security BPJS and accident insurance. They don't have it yet. The aspect of fulfilling the need for love has been fulfilled, the aspect of fulfilling the need for appreciation has been fulfilled, the aspect of fulfilling the need for self-actualization is less fulfilled.

Keywords—Fulfilling, Family, Ojeg Pangkalan, Rancabolang

I. INTRODUCTION

Basically, all humans need a better life, which is the fulfillment of the needs of the maximum life, physical needs, spiritual needs, and social needs. Humans race to meet the needs of living in various ways. One way is to work. Work to meet the needs for survival, both for one's own life, and for the life of slavery. One of the occupations of choice at this time is working as a driver for transportation / Ojek Pangkalan Transportation. At this time transportation has become one of the most important needs in Indonesia. Transportation is a facility supporting human activities, which cannot be accessed from aspects of human activity, without human transportation that can be completed and cannot carry out maximum mobilization or displacement activities. Therefore, ideas emerged to develop public transportation. One form of transportation that is of public interest today is Ojek.

Based on the information above, the base ojek transportation can be used as an alternative source of work looking for a living to meet the needs of daily life. Ojeg Pangkalan is one of the conventional motorcycle taxi transportation that existed before, before the existence of Ojek Online. Why is Ojek pangkalan become interesting to be investigated, the reason is because there are still many Ojek pangkalan drivers who still survive and live it, do not move to become Ojek Online drivers. Becoming a base motorcycle taxi driver is still lived as a source of income. To meet the Basic Needs of Life Of course, for various reasons, including the large number of motorcycle taxi drivers who are still not proficient in using gadgets and unwillingness to take care of procedures online. Thus in accordance with the development of motorcycle taxi driver technology is divided into On-line motorcycle taxi drivers (Gojek) and Conventional Motorcycle taxi drivers or people usually call Ojek Pangkalan (Opang), because they have a base as a transit place.

Based on these reasons, this study wanted to find out how the Profile of Family Needs Fulfillment conducted by Pangkalan Ojek Drivers in the Bumi Adipura Complex, Rancabolang Gede Bage, Bandung. The focus of the problem in this study are as follows: How Profile of Opang Driver Family Fulfillment Needs on physiological aspects, safety and protection aspects, aspects of love and affection, aspects of appreciation and aspects of self-actualization.

II. LITERATURE REVIEW

A. Meeting Needs

Needs are human desires for objects or services that can provide physical satisfaction and spiritual needs. Human needs are not limited to needs that are concrete (real) but also abstract (not real). For this reason, the need is also the desire of humans for goods and services in an effort to maintain their lives where their satisfaction can be physical and spiritual, while the desire is something that we want to have, but if human aspects are not threatened. Although Maslow's study [1] of needs does not focus on economic aspects, there are of course economic aspects that greatly affect a person's behavior in the economic field. Theory of Meeting the Needs of Abraham Maslow [1]. The theory that is very relevant to this research is the hierarchy theory of meeting the needs of Abraham Maslow [1]. Maslow added, all human needs can be arranged in a hierarchy, starting with physical needs, air, food and water [1].

Next are the five levels of psychological needs for safety, love, self-esteem, and self-actualization. Maslow [1] divides these needs into several levels, namely: (1) Physiological needs, (2) The need for security and protection, (3) The need for love and affection, (4) Need for Choice, (5) The need for self-actualization.

B. Profile of the base motorcycle taxi driver.

According to Victoria Neufeld [2] a profile is a graph, diagram, or writing that explains a situation that refers to a person's data or something. From various definitions of profiles and opinions of experts it can be understood that a profile is an outline depending on where it is viewed. For example in terms of art, a profile can also be interpreted as a picture or sketch of a person's face from the side. When viewed in terms of statistics, profiles is a collection of data that explains something in the form of a table or graph. While Ojeks are bicycles or motorcycles that are ojegated (added) by piggybacking passengers or renters to

earn a living [2]. Ojek is one of the paratransit modes operating in Indonesia. The term paratransit applies to small passenger vehicles that operate unofficially at a cost, and serve a number of places as an alternative to regular bus transportation services [3]. Whereas the Ojek base relies heavily on passengers from the location where they reside. Probabilistically, the possibility of getting customers will depend on the location of the relevant base. There may be a base that is always full of customers and there is a lonely base. The customers should be distributed more evenly. If there are many customers, the price of the relevant motorcycle taxi can be pressed cheaper. If it is less, the price can be increased.

III. RESEARCH METHOD

A. Unit analysis and sampling.

The method used in this research is to use a qualitative method approach with qualitative descriptive analysis. The unit of analysis is the Pangkalan Ojek Drivers who are in the Bumi Adipura Rancabolang Gede Bage Complex in Bandung as many as 18 people. The sample used is Proposive sampling with informants criteria as follows: a. Already a motorcycle taxi driver base for at least 3 years, b. Already have a family and children, and c. domiciled in Rancabolang Village. Through Proposive sampling, 12 informants were obtained from Pangkalan Ojek drivers based at the Bumi Adipura Rancabolang Gedebage Complex in Bandung.

Sources of research data regarding the fulfillment of the needs of Ojek Pangkalan drivers' families are obtained through two data sources, namely: Primary data and secondary data. Data collection techniques used: Observations, In-depth Interviews and Documentation studies. Researchers perform data analysis techniques through: Data Reduction, which is the process of selecting, focusing on simplifying, abstracting, and transforming rough data that arises from written records in the field. Data presentation, Presentation of data is the second most important activity in qualitative research. Triangulation as a technique to check the validity of the data.

B. Variable Operations.

Operational variables regarding the research Profile of Fulfilling Ojek Driver's Family Needs in the Bumi Adipura complex Rancabolang Village, Gedebage District, Bandung are as follows in Table I:

Tabel I. Variable Operations

VARIABLE	ASPECT	INDICATOR
Profile of Fulfillment of Needs	1. Physiological Needs	Ownership of clothing, Eating Quality, Food quantity
	2. Needs a sense of security	Social security ownership, Income Satisfaction, Meeting daily needs, Ownership of a SIM and helmet
	3. The Need for Love	Family Harmony, Emotional stability in overcoming problems, Harmony with fellow Opang drivers
	4. Needs to be appreciation	How Informants value Work as an Opang driver, How others value Opang's Work, How is family support for Opang's work
	5. Actualization Needsself	How Informants value Work as an Opang driver , How others value Opang's Work , How is family support for Opang's work

IV. RESULT AND DISCUSSION

Meeting the needs of families in meeting the needs of physiological aspects in the ownership of clothing in the past

year as large informants rarely buy clothes, they prioritize the fulfillment of food needs, the needs of school children and motorcycle installments. As for some of them, they

answered that they owned but not the results of the purchase, but there were those who gave from others. Regarding the frequency of eating all informants answered twice a day with a quite varied composition of vegetables and side dishes. Informants consume milk and meat in a week, most of them answered that they rarely consume, only one informant who consumes milk and meat in one week. Regarding the frequency of eating with family the informants answered that they rarely did, because they had to work all day

We understand the need for a sense of security in a phenomenon such as now including a preference for work and a guarantee of position and protection, a desire for financial security, all types of insurance. Regarding the Profile of fulfilling the security needs of the driver Ojek base camp of the Earth Adipura Rancabolang Gede bage in terms of ownership BPJS and Insurance most of the informants have never owned BPJS and Insurance. The informants who have BPJS and Insurance are often used but there is one informant who has BPJS and insurance but is rarely used. Regarding income satisfaction profile from driving a motorcycle taxi base most informants rarely feel satisfied, one informant answers satisfactorily, and one informant holds never satisfying. The informant who answered the income from driving the Ojeg base is always satisfying, because the informant is always grateful for whatever income he receives, because of that fortune from Allah, which is important halal and blessing. Whereas the informant who answered was never satisfied with income as a base motorcycle taxi driver, because it was never enough to meet the needs of families to meet three children, and 1 wife. They realize that human nature will never be satisfied with anything that is fulfilling the needs of the world. Regarding anxiety not fulfilled family needs, most of the informants answered that they often felt anxious, especially when they imagined their family life going forward, whether Informants could send their children to a higher level with a mediocre income, while they could not save from income as a motorcycle taxi driver Base. Regarding the Profile of SIM ownership and always using Helmets, the informants answered that most of them had SIMs and used Helmets while driving Ojeks to attract passengers, and they also provided Helmets for passengers especially for passengers who traveled long distances or transported out of the complex. One informant answered that he sometimes did not use a helmet when transporting passengers inside the Complex, because he rarely had police. So the informants use helmets for fear of the police, it is not an awareness that using helmets is a necessity to protect the head of motorcyclists in the event of an accident

The need to have and be owned, give and receive affection, friendship and family are part of the need for love. Regarding harmony in the family, most of the informants answered that they were always harmonious, as indicated by the long time that they fostered the household, most of them had maintained their marriage for more than 10 years, because they rarely quarreled or conflicted with fellow family members both with their children and wife. The informant if there is a problem

with the family or friends with a motorcycle taxi driver is always immediately resolved well not protracted, because according to the informant if they have a conflict with family members or fellow motorbike drivers base taxi makes them uneasy when carrying out their work. Harmonious life according to the informant is very important, because if we always conflict many enemies will keep fortune and life will not be calm. Conflicts with fellow motorbike taxi drivers most of the informants answered almost never, while the informants who answered ever and even then rarely occur, the conflict is only about the distribution of passenger turn because of the delay in coming to the ojek base. They have also been in conflict with Ojek drivers online, because there is an agreement among fellow Ojek drivers that Ojek Online Drivers must not take passengers in the Adipura Earth Complex, because it is an Ojek base area of P19 Adipura. According to them Ojek Online is a rival for them in terms of income, they argue since the existence of Ojek Online their income has decreased. Therefore they (informants) consider online motorcycle taxi as rival or rival in looking for income. When researchers asked why they did not follow them, netted passengers through applications or online, the informants answered that most of the technology stuttering and their work did not want to be targeted, and did not want to be complicated in following Procedures in one online container or network. The rest of the informants answered that they had enjoyed this job for a long time even though the income did not meet expectations / did not match what they wanted, that is, they could properly fulfill their daily needs, even if they could save for their children's future.

Based on the results of the study all informants always appreciate their work as a base motorcycle taxi driver, because they have lived and enjoyed working as a base motorcycle taxi driver for a long time. Some things the informants do in order to appreciate their work are coming to the base on time, serving passengers well and friendly, always using the base motorcycle taxi attribute when carrying passengers, always preparing SNI-standard helmets for passengers to use. Furthermore, regarding the appreciation of others to the informants who work as drivers of motorcycle taxi stations among them the public is still a lot and want to use the transportation of motorcycle taxi stations, although now there are many motorcycle taxi drivers online, passengers pay wages according to a reasonable standard depending on the distance of the distance of the transport, do not get angry when the informant made an unintentional mistake, such as a wrong road, or the passenger allowed the informant if he was on the road asking for permission to refuel first.

Regarding the answer the informant experienced the fear of the family not supporting his work as a large driver Motorcycle taxi base most of the informants answered they never felt afraid, even the family was supportive because at this time finding another job was rather difficult, it is better to be grateful and enjoy the work that already exists and always taken relaxed. The family understands the amount of income earned from driving an Ojek base, and the family can meet the informant to the

Ojek base in between working hours if there is a need and want to meet him. The informant who answers always and often feels scared is an informant who has a high school-age child, on the road afraid of meeting his child with his friends and then his son feels ashamed that his father works only as a base motorcycle taxi driver. But that has never happened, but the informants often feel worried, because the informants are very fond of their children.

Involvement of Informants in the activities of the Ojek Pangkalan 19 Ojek Bandung Raya (COBAR) community group. Most of the informants rarely followed it, some even never followed the activity at all, because the activities carried out by COBAR were also rarely carried out unless there was a meeting with members and hearings with The government and the police regarding socialization of K3 and social services if there are fellow friends or family of taxi drivers who are sick or celebrated. Participation in participation in training and counseling most of the informants had never attended training or counseling, the other informants rarely attended training and counseling, while one informant answered that he often participated in training and counseling, because the informant was the organizer of the organization and served as chairman of RW 10 Kampung Darwati . Regarding the freedom of the informants to take part in community activities, most of the informants answered that they always had freedom and often followed them, but not infrequently often clashed with work as a base motorcycle taxi driver. The activities in the community that are often followed by informants are religious activities, camp posts, activities in August, traffic management and parking lots if there is a celebration, because the Ojek base community is a police partner (under the guidance of the Police).

V. CONCLUSION

It can conclude as follows: Profile of Fulfillment of Family Needs in Physiology aspects including the ownership of clothing in the past year Informants rarely buy clothes, they prioritize the fulfillment of food needs, the needs of school children and motorcycle installments. Profile of fulfilling the need for a sense of security Ojek drivers at the Adipura Rancabolang Gede bage base complex in terms of BPJS ownership and insurance, most of the informants do not have BPJS and insurance. Profile of fulfilling the needs of the Ojek driver's family base of compassion can be seen from harmony in the family of most Harmonious Informants, this is shown by the long time they fostered the household, most of them have maintained the length of marriage over 10 years, because they rarely quarrel or conflict with fellow family members both with children and his wife. The informant if there is a problem with the family or friends with a motorcycle taxi driver soon to be resolved properly not protracted. Living in harmony according to the informant is very important, because if we always conflict will keep the fortune and life becomes uneasy. Informants enjoy work as a driver for this motorcycle taxi base for a long time even though the income does not meet expectations / not in accordance with what is desired, which is able to meet their daily

needs properly even if they can save for the future of their children.

Profile of fulfilling the needs of the pangkalan ojek driver's family for appreciation, the informant always appreciates his work as a pangkalan ojek driver, because they have lived and enjoyed the pangkalan ojek driver for a long time. Some things the informants do in order to appreciate their work are coming to the base on time, serving passengers well and friendly, always using the base motorcycle taxi attribute when carrying passengers, always preparing SNI-standard helmets for passengers to use. The family supports the informant working as a base Ojek driver because at the moment finding other work is rather difficult, and the family understands the amount of income earned as a base Ojek driver.

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