

The Role of Parents in Children's Online Learning Special Needs During Pandemic (Case Study of Special School in Sidoarjo District)

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Abstract— The purpose of this study is to analyze the role of parents in the use of media online learning for special school students in the Sidoarjo district. This survey method uses a qualitative approach and a case study survey. Research data obtained through observations, interviews, and documentation. Data analysis was done through data reduction, presentation of data, and conclusions. Extend the observations to increase persistence and triangulation to verify the validity of the data. The results of this study include the role of parents in online learning of media use during the Covid-19 pandemic at the Sidoarjo Regency Special School. The role of the parent as a learning companion of the child, the role of the parent as the mediator of the child, and the role of the parent as the motivation of the child.

Keywords— the role of parents, online learning, the covid-19 pandemic

I. INTRODUCTION

The role of parents is very influential in the development mental attitude and behavior of children. These children really need more attention from their parents. Parents in nurturing, raising and educating their children are required to give their best and certainly cannot be separated from various obstacles and obstacles that they will face. The teacher is not the only one who determines the success of students, but good cooperation with parents[1]. Usually the teacher always accompanies, guides, supervises students directly at school by face-to-face, but the reality is now different where parents of students are required to supervise them while teaching and learning activities online are doing face-to-face parents with students.

The learning process that occurs in schools aims to bring changes to students that occur systematically and

programmed to develop cognitive, affective, and psychomotor aspects of children educate. Teachers are also expected to improvise methods and strategies as well as media in the learning process. Therefore, good teachers who want their students to be able to digest the material being taught to the maximum will try to use assistive devices (learning media)[2]. The teacher tries to use the media as a tool as well as a partner that speeds up the process of transferring material to be taught in learning activities. especially for those children who experience obstacles or are called children with special needs. Children with special needs are children who experience barriers both specifically in physical, intelligence, social, or emotional[3]. They also have the right to obtain or obtain a proper education during the current pandemic.

The online learning process at parents' homes has an important role in optimizing online learning at home. In this case, parents required to be closer to the child. Parents also play a role give children an understanding of what they have learned during online learning delivered by the teacher. Parents are required to accompanying children during the learning process. It aims to create seriousness and supervision of the learning process. Parents also play a role foster high learning motivation. Because without a sense of motivation learning to eat the online learning process will not run optimally. It's not easy for parents because their role is now as well as being a teacher at home for students. Not a few parents experience obstacles when supervising students to learn, including: presence/absence of media (mobile phone), procrastinating study time, frequent play with friends, less study time.

The role of parents is required to be responsible for the first education for children child. The role of parents

is very necessary to help success children in education, especially the development of children's behavior while in school because children's behavior is strongly influenced by parents in the environment family[4]. Parents have full responsibility for development behavior and education of children, then parents cannot submit education entirely to schools. Likewise education outside the family, not in the sense of relinquishing parental responsibility in children's education, but it was done by parents solely because of limited knowledge owned by parents, because of the nature of science that continues to develop following development of the times, while parents have limitations[5].

Besides that, because of the busyness of parents to work to meet family needs, encourage parents to ask for help others in the education of their children. Online learning is a form of contemporary learning innovation, in the sense that it is the latest learning model, which in the past was not encountered[6]. Learning innovation demands ease of implementation, as well as network-based learning becomes easy to implement, such as distance becomes close, something abstract becomes concrete, something that takes a long time. In short, online learning makes it easy for students to learn somebody. Online learning is an abbreviation of deep learning system network that is carried out remotely, in this case the teaching staff (teachers) and students do not meet face to face Online learning is learning that uses a network internet with accessibility, connectivity, flexibility, and ability to give rise to various types of learning interactions. At the level of implementation online learning requires the support of mobile devices such as Android smartphones or phones, laptops, computers, tablets, and iPhones that can used to access information anytime and anywhere. At the beginning of 2020 to be precise in March the world was shocked by the Covid-19 pandemic which has succeeded in eliminating a large number of the human population in The world is no exception to Indonesia. Not only impact on population However, it has an impact on the world of the economy and even education today[7].

The world of education where a very impactful field in various countries in the world one of which is Indonesia. Many efforts by the Indonesian government in take policies in the prevention and treatment efforts in the case of the current COVID-19 pandemic. Study activities teaching in madrasahs was forced to be closed and replaced with a learning system online / in the network in order to avoid the spread of this virus. Starting from giving daily assignments, attendance, until the exam is done online.

The Covid-19 pandemic has forced social distancing policies. We do not can swarm with crowds and even we have to keep the loot physical distancing to prevent the spread of Covid-19. Government Central to regional governments issue policies to shut down all institutions education. The lockdown or quarantine

policy is carried out as an effort to reduce interaction with many people who can give access the spread of the virus. The study from home policy means that learning must be carried out online. They can't meet face to face directly, because it is to prevent the spread of Covid-19.

II. EASE OF USE

A. *Understanding Parents*

The family environment is the first educational environment. because in the family the child first gets an education and guidance[8]. It is also said to be the primary environment, because part of the a child's life is in the family, so the most important education widely accepted by children is in the family. The main task of the family for children's education is to lay the foundation for moral education and religious view of life. The nature and character of children are mostly taken from his parents and from other family members. Family is the person who is close to us, one of them is old. Where are our parents who have been instrumental in our lives. Especially

In today's world of education, parents play an important role for their children. The role in the world of education is not only as a It is only the obligation of parents but it becomes an important need for their children to find their existence as healthy beings physically and spiritually before God and also in front of others creatures, especially mankind and make students who high quality and knowledgeable, noble character. Parent has a big role in raising children's enthusiasm for learning, because children spend more time at home than at school.

The formation of character, personality, morals, and knowledge is formed from home. For this reason, parents must be able to become learning partners for their children at home. In educating their children, the role of parents is needed. to provide life for the child[9]. Empiricism with the famous John Locke with his famous doctrine, a Latin term meaning notebook blank or blank sheet. This doctrine emphasizes the importance of experience, environment and education, so that human development also solely depends on the environment and experience his education.

The role of parents becomes very important when children start school in House. Because parents or family is basically a place the first education for children, this is in accordance with the opinion of [10] quoted in the journal of childhood education, he states that caring for, fostering, and educating children at home is an obligation for every parent in an effort to form a personal child. Parents are tasked with assisting children in preparing appropriate media children will use, accompany the learning process and there are many more roles of parents who can maximize the teaching and learning process at school home via online.

B. The Role of Parents in Home Learning

The role of parents in children's education has limitations that hinder their role in helping children in their education learning. These limitations include limited knowledge, as well as busy parents who sometimes cannot be predicted or postponed. So that parents feel less than optimal in guiding their children. Therefore, we urge parents to pay more attention again in terms of children's learning. Find a method that works with easy to educate children at home. Like asking for help relatives around or give private lessons to children according to financial ability. With this, children will learn internally and can explore the subject matter explained by the teacher. Because educator not just a teacher but everyone who can share their knowledge and experience[11].

Every educator has advantages and disadvantages in terms of learning. Good about mathematical calculation material or about science and history. This is due to the lack of interest of students in certain lessons. Usually students only like one lesson of the many subjects in school. because it's the parent of the participant Students must know more about what subjects are liked by students and what students don't like. By asking students and find the best solution for them. That is the main role played by parents or guardians students expected by educators so that they can know what lessons can be taught in depth to learners. We ask parents to be more patient and careful regarding the learning system of students. If there is something you don't understand about the learning abilities of educators, you can consult ask what steps to take. This thing mentioned by collaborating between parents of students and educators, so that there are no mistakes in teaching and guiding students to be better[12].

In this time of learning from home like today, positive parenting, provision of an adequate learning environment, and adequate learning resources relevant will greatly assist children in undergoing the transition to new normal. Parents are one of the responsible parties in the continuity of children's education during the covid-19 pandemic recently. Parents in carrying out their role in education must continually encourage, guide, motivate and facilitate the achievement of children's educational goals, namely children can develop according to their respective potentials. As long as children do learning activities at home, parents play a role as a companion, facilitator, motivator and reporting activities that carried out by the child to the teacher as part of the assessment of child development [13].

The teacher who receives the child's activity report will then analyze it and record every aspect of the child's development. Thus intertwined positive synergy between teachers and parents. Parents can be creative apply fun learning, according to the situation and children's needs. A pleasant atmosphere will bring joy which is a prerequisite for successful learning. A

pleasant atmosphere in the learning process can be realized if there is a sense of comfort from within the learner. Accompanying children when learning is something very important for children, namely to build closeness between parents and children, learn to invite him to discuss in order to know how the pattern of thinking child [14].

C. Online Learning

The existence of the COVID-19 pandemic creates lessons learned in face-to-face school or madrasah should be replaced with online or online learning by utilizing the network internet, in this online learning students will not missed the lesson as previously planned in the curriculum for one academic year. Even though the government has issued a New Normal policy whose purpose is revive the economic sector which has been paralyzed for more than a year due to the impact of Covid-19, but the education sector especially learning in schools has not been fully dared to be opened by government. This is because school-age children are children who tend to still unstable and happy to get together and play together with friends so that it allows the spread of the virus them. Therefore, the learning that is being carried out at this time is online or in a remote network. Of course, this is a challenge for teachers in order to achieve learning outcomes especially in the character education of children.

Online learning known as online learning. Another term that is commonly developed is learning distance learning. Online learning is learning that takes place in a network where the teacher and the learner do not face to face. Online learning can also encourage students challenged in the new things they get during the learning process, both interaction techniques in learning and the use of media diverse learning[15]. Students also automatically, not only learn the teaching material given by the teacher, but learn how to study itself. So it can be concluded from various meanings online learning is online learning that is carried out remotely far, students and teachers do not meet face-to-face and requires interactive telecommunications media to implement it. Technological media used such as Whatsapp, YouTube, Zoom, and Facebook etc.

Online learning is a learning class implementation program in the network to reach a broad and massive target group [16]. By using the network, learning can be carried out directly massive with unlimited students. Online learning is possible just done and followed for a fee even free.104 Learning online (online) is part of distance education in particular combining electronic technology and internet-based technology, there is a separation between educators and students across space and time so that more emphasis on independent learning. Online learning is a learning system that must be researched and studied slowly and deeply, do not let With this online education, the objective aspect of student learning is will be neglected. This will greatly

impact the initial potential and growth of student development. If this is allowed then the participant students will lose the initial foundation and readiness to follow future education. This online education process is transformation face-to-face education into digital form which of course has formidable opportunities and challenges.

Online learning is a learning system that is carried out by not meeting face to face, but using a platform that can help the teaching and learning process that is carried out even though the distance far[17]. The purpose of online learning is to provide services quality learning in a network that is massive and open to reach out to study room enthusiasts to make it more and wider. There is some applications can also help teaching and learning activities, for example whatsapp, zoom, web blog, edmodo and others.

Learning online aims to provide quality learning services in depth massive and open (online) network to reach a larger and wider audience. Online mode learning is utilization of the internet network in the learning process. According to [18] quoted that Online learning is one way to solve the problem education about the implementation of learning. Definition of learning Online is a learning method that uses a -based interactive model Internet and Learning Management System (LMS). Like using Zoom, Google Meet, Google Drive, and so on. Online activities including webinars, online classes, all activities are carried out using internet and computer networks.

D. Special Needs Students

Every child born in the world has different potentials, they will have different intelligence and talents from one child to another, as parents or society should not generalize and compare one child with another. On the other hand, we as parents must understand the shortcomings, limitations and privileges of children from an early age, both physically and psychologically. The limitations on these children cause parents to not understand the potential of their children, almost all parents want their children to be perfect both in terms of physical, psychological and academic.

Until now, there are still many parents who feel ashamed if their children have limitations, both physical, psychological and academic, so parents try and keep their children from interacting with other children or the community. Besides that, there are also many people whose children are normal but forbid their children to associate and interact with children who have physical, psychological or academic limitations. The general public who do not understand think that if their child interacts with children who have physical, psychological and academic limitations, their children will also be infected, that is an inappropriate view, such parental attitudes will make the situation worse and cause potential problems. children have not developed optimally[19].

Children who have physical, psychological or academic limitations are often referred to as Children with Special Needs. Children with Special Needs are children who experience limitations/extraordinary physical, mental-intellectual, social, and emotional which have a significant effect on the process of growth and development compared to other children of their age. In general, children with special needs are a condition in which children have special characteristics that are different from children in general, namely experiencing limitations/extraordinary both physically, mentally-intellectually, socially, and emotionally[3].

III. METHOD

This type of research is field research with qualitative descriptive method, namely research that is intended to describe (describe) about a problem. In research this time the researcher chose a qualitative research method, because the research was conducted on natural objects. A natural object is an evolving object what is not manipulated by the researcher and the presence of the researcher is not so affect the dynamics of the object. In qualitative research the instrument is a person or human instrument, namely the researcher himself. To be able to become an instrument, the researcher must have the stock of theory and knowledge broad insight, so as to be able to ask questions, analyze, photograph and construct the social situation under study to be clearer and more meaningful.

Qualitative research is an inquiry strategy that emphasizes search for meaning, understanding, concepts, characteristics, symptoms, symbols and description of a phenomenon, focused and multi-method, natural and holistic, prioritizes quality, uses several methods, and is presented in a narrative manner[20], [21]. In simple terms it can be said that the purpose of research is Qualitative research is to find answers to a phenomenon or questions through the application of scientific procedures systematically with using a qualitative approach. In other words, the purpose of research. This is finding answers to the question of how the role of parents in online learning is with a systematic procedure of qualitative research steps.

IV. RESULT

The role of parents as guides for children in the use of online learning media such as the use of mobile phones, parents should be more careful so that children do not always use cellphones even to the point of reducing study hours. In using this medium, parent who holds full. Parents always help too supervising their children while online learning implemented. Even the children will not feel more excited and it helps when their parents are always watching over them. As well as help when their children have problems or difficulties about understanding the material they do not understand.

Furthermore, the researchers conducted interviews with a number of student Guardian. Where the guardian is taken from only a few samples taken randomly to see from their background, far or not their homes and how to handle their children in online learning as it is today. The guardian is taken from all levels of education in special schools starting from elementary school, junior high school, and high school randomly in order to find out what is their role during online learning at home, so that researchers know and solve problems based on the formulation problem in this research. Parents are expected to be able to answer questions from the researchers properly and according to the facts in their respective homes in online learning activities.

Based on the results of interviews and observations made by researchers, it can be concluded that so far the process of online learning at home, the role of parents as mentors namely helping and guiding their children in the learning process and provide assistance to children when they experience obstacles or difficulties so that parents teach learning to their own child. The process of guiding their children when online learning as it is today, namely the parent way always accompany, help and supervise their children when is operating a cell-phone/ smartphone when at the time online learning begins. Parents are not completely hands off when their children are operating cell phones / smartphones. Questions from the researchers properly and according to the facts in their respective homes in online learning activities.

Researchers can conclude from several interviews that The researcher did it with several parents who were taken randomly information was obtained that the role of parents as student mentors namely by assisting students to guide them in learning activities when learning online. Parents always accompany and guide their children when they are have difficulty in understanding the material and solving the problem is, it's the job of parents to provide direct guidance to their children by re-explaining the material delivered by teachers using their own language that their children easy to understand clearly and the use of the media used a cellphone, the cellphone is fully held by the person old. Some guardians of special schools in Sidoarjo Regency have already carry out this role properly and optimally.

From interviews conducted by researchers regarding the role of parents as a child's learning companion, information was obtained that as a parents must always take the time to accompany or accompany children while studying, and help when children they are having difficulties such as confused with the material the teacher explains, then the task of the parents is to re-explain in their own language so that their children can understand it. If necessary at the end of the lesson parents too reward their children in the form of praise or gifts and always encourage their children to be better more diligent in studying every

day. When their children are diligent learning to eat parents also feel happy and accompany the child while studying, and help when the child they are having difficulties such as confused with the material the teacher explains, then the task of the parents is to re-explain in their own language so that their children can understand it. If necessary at the end of the lesson parents too reward their children in the form of praise or gifts and always encourage their children to be better more diligent in studying every day. When their children are diligent learning to eat parents also feel happy.

V. DISCUSSION

Guiding in this learning activity means parents provide assistance to children who have difficulty in learning activities. In online learning at home, parents must guide their children because moreover there is no teacher in the online learning activities make every parent like it or not want to have a dual role. The theme of being a parent at once be a home teacher. In the process of learning activities for sure children often experience obstacles or difficulties in the process learning activities.

The statement above is the same as that stated by [22] that parents in carrying out their role in education must continuously encourage, guide, motivate and facilitate the achievement of children's educational goals, namely children can develop according to their respective potential. In In the learning process, parents are required to deliver lessons regarding a material within the scope of the subject or content certain lessons. The role of parents in learning online from home. This situation makes parents have to re-learn to remember the learning material that will be taught to children, so that children can still carry out learning activities well even though there is no direct assistance from the teacher directly because it's still in the era of the covid 19 pandemic like recently.

Parents as companions for children at home are by efforts to accompany, and provide assistance when children experience difficulty in learning. When parents always accompany their children in learning activities, children will feel more motivated to be more diligent in learning when parents pay attention the maximum. Children will feel more supervised when using media connected to the internet. Parents will always accompany children when studying and when they have to operate media such as mobile phones. With parents to accompany their children to study, the child feels cared for and will be more enthusiastic in learning.

The statement above is the same as that stated by [23] that Parents accompany children so that children feel not alone. Assistance provided by parents makes children Feeling comfortable will increase the child's self-confidence. at the moment face problems, there are parents who will protect him. That way, children feel that their parents care for, protect and protect them give

love. It can increase closeness parents and children, will raise the child's self-confidence.

As a parent, you are not only obliged to fulfill only the need for food and clothing, but also the need for education worthy of their children. Parents also play a role facilitator. The facilitator here provides and provides needs child. Where is this facility which is very important during the learning period online as it is now in the form of a mobile phone connected to the network internet so that the online learning process can be carried out. Parents should provide facilities in the form of learning media online like a cellphone because the cellphone becomes a tool assist in the delivery of information from the teacher. And so that the child does not miss the info and keep doing online learning from home, so that children can still achieve success in activities study and get academic achievement with the aim every parent wants.

The statement above is the same as that found by [23] was quoted in the journal of childhood education that people parents must be able to create a learning environment and atmosphere that comfortable so that children can learn well. Learning atmosphere made naturally (natural), warm, interesting, and fun, Thus the learning atmosphere will run naturally and not bind children.

The next role of parents is as a motivator, namely: encouragement to their children. This is meant by the spirit here is an energy that moves the child's mind to want to do something to the end without knowing despair to achieve it what he wanted. In reality, there must be many children who easy and easy to feel bored when learning online carried out every day even has been running until one year. That's where the role of parents as a motivator is needed. If not there is something that motivates children's learning activities at home for sure later the child's achievement will decrease and even become addicted to playing cell phone constantly? This really needs to be avoided by Motivate children to be more diligent in their learning activities. For example such as giving encouragement and giving advice when children make mistakes or mistakes in learning.

The statement above is the same as that stated by [24] that parents provide reasonable support and encouragement. Do not expect everything to be achieved at once begins with the process. Parents in providing encouragement will provide conditions that comfortable because children always feel cared for. In this case, with parents give encouragement to the child's motivation to get back up and blazing. The role of parents in motivating their children is very important needed, especially considering that in online learning will not get success if the child loses interest in their learning activities. Giving encouragement to children can done by means of parents giving advice and giving praise in the form of gifts to children.

VI. CONCLUSION

Based on the results of research on the role of parents in online learning during the covid-19 pandemic at special schools in Sidoarjo Regency that the role of parents who carried out during the online learning process in the use of mobile media as a tool in the delivery of information. These roles include people parents as guides for children, parents as learning companions for children, parents as facilitators for children, parents as motivators for children. The role of parents as guides for children in the process online learning activities at home, parents act as mentors namely parents' guide their children in terms of learning where when they experience obstacles or difficulties can help to solve them, as well as guiding children to be diligent in worship, advising when their children make mistakes, the role of parents as companions for children in the process online learning activities at home, the role of parents as companions for children are carried out by means of parents always accompanying, supervising their children in carrying out learning activities, as well as always accompanying, the role of parents as a facilitator for children, parents do it by giving facilities or fulfilment of children's needs from the learning process so as to optimize the learning outcomes of students with special needs.

VII. SUGGESTION

Parents of students with special needs are expected to be able to provide adequate learning facilities in online learning or face-to-face learning for their children, helping, guiding and supervising their children to be able to use technology wisely that is already available. and Establish relationships and establish good and intense communication with the school in monitoring their children's learning.

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