

Implementation of Pancasila Values in Population and Civil Registration Services

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ABSTRACT

It has known that Pancasila is an ideology, the foundation of the nation, and the Indonesian people's philosophy that became guidelines and benchmarks for Indonesian people in their daily life. Especially in social service at the population and civil registry. However, in this era of globalization, almost all the values contained in Pancasila are endangered. Therefore, the work ethic in population services and civil registry office is not by the local wisdom that has been embedded in the nation's life, which is multicultural. So that, it is necessary to actualize Pancasila's values in improving the service in population and civil registry office.

Keywords: *Implementation, Pancasila, Services.*

1. INTRODUCTION

The country is formed by the residents, the territory, and the government include the head of government as a part of the most prominent organization in the country and has a significant role in the country's growth and development on various population problems. The primary needs of the population in the form of clothing, food, and shelter, the need for goods, services, and administration are the country's duty to fulfill it all. The presence of the state in fulfilling the needs of its society can be reflected through the bureaucratic services that run the priority services for society. Like it or not, the service must be carried out to satisfy and give happiness to society.

The diversity of the Indonesian population, which stretches from Sabang to Merauke, which consists of different ethnicities, religions, and customs, must be the same, and there are no differences to be served in administration population documents and civil registry. Pancasila is the unifier and becomes an entire system in all aspects of life, including the service of population administration and civil registration.

Based on the background above, the formulation of the problem are a) How do the values of the Pancasila are implemented in population and civil registration services? b) What are the significant changes in improving the quality of population and civil registration services in implementing the values of the Pancasila philosophy?

Thus, the aim of this research is implementing the values of Pancasila philosophy in population and civil registration services can contribute to the society to improve the quality of services so that it can bring fresh air to all aspects of life towards a just and prosperous society.

2. METHOD

This research was conducted by using the qualitative method with empirical technical analysis to re-actualize the values of Pancasila and its implementation as a reasonable service effort. The basis of the discussion is obtained from the results of a literature study of various sources such as books, articles, journals, and going directly to the field, which is then presented in descriptive form.

3. RESULT AND DISCUSSION

The founding fathers who have fought from the pre-independence era until now have experienced a lot about the existence of the Pancasila philosophy. They must face the upheaval and turmoil to maintain the Pancasila philosophy as the foundation of the state's total view of life. It has been tested and proven that only Pancasila can provide direction in sustainable development. Regeneration of the children and next-generation begins as early as possible must be given the education and teaching at home, school, environment or in the office. This is conducted because of the degradation of the understanding of Pancasila, the more so and the

multicultural customs and culture of religious belief, if they are not united the differences will become sharper.

The personnel or service officers at the forefront guard need to be given a view about the services based on Pancasila values, which is friendly, easy, fast, and complete. Moreover, the exclusivity and egocentricity must be thrown away, especially excessive fanaticism and radicalism in the service. Ideally, the services are for everyone, and the officers must service everyone as well as possible without distinguishing where they are from and not be racist. The empowerment and procurement of human resources in recruiting service officers is the task of the personnel department to be selective in the testing process for the national insight test based on the Pancasila philosophy. Therefore, the service will be looked friendly and harmonious. With the spirit of togetherness between officers or workers from various elements of any background, and no one feels more powerful and self-righteous because the noble values of Pancasila have become part of the life of the nation and state.

The basic philosophy of the Indonesian nation is Pancasila which consists of five precepts. It is described in the values contained in public services in the population service and civil registry, which is based on the basic philosophy of Pancasila that has become relevant by seeing the diversity of ethnic, cultures, and languages in Indonesia.

Expert opinions:

According to Sunoto (1985:14), the ethical values of Pancasila that should be implemented and become the basis for the action of Indonesian people in achieving the goals have not yet been fully realized. However, it does not mean that the ethical aspect of Pancasila is merely theoretical and fantastical. The ethical teaching of Pancasila is still valid and must be applied. In addition, the ethical teaching of Pancasila administrative information systems remains the norm for all activities that occur in Indonesia. However, not all the ideals can be achieved. It does not reduce the value contained in Pancasila ethics. This is a challenge that must be answered as well as possible, and it is realized that the necessity and reality will continue throughout human life and society.

Furthermore, Rahayu (2014:32) determines that as long as the Indonesian people have a common will to build the nation on the philosophical basis of Pancasila values, all policies in the state, especially in carrying out reforms in the country. The current reform process of Pancasila values is the starting point for the derivation of both in the politics, social, economics, law, and international legal policy in this era.

Nowadays, it is termed in scientific discourse that Pancasila is a paradigm in the life of the nation and state. Departs from these problems, this paper becomes interesting to discuss how far the values of Pancasila can be implemented.

The examples of Pancasila's implementation in population service and civil registration are as follows:

1. The services are free of charge. Free of charge and bribery is the value in the first precept of Pancasila, which is belief in the one and only God.
2. Fast and cheap service without being long-winded is the value of the second precept. It is just and civilized humanity.
3. The service that does not discriminate and is treated equally is the value of the third precept, and it is the unity of Indonesia.
4. The services provide a way out of unsolved file requests, and solving the problem is the fourth precept's value. It is a democracy led by wisdom in representative deliberation.
5. The services that provide quality and quantity and provide happiness are the values of the fifth precept, which is social justice for all the people of Indonesia.

The implementation of Pancasila values carried out in services both internal and external to the government bureaucracy. It is essential because multicultural or the diversity of culture must be inherent and unified in providing the same and undifferentiated services between bureaucratic employees in the government so that the service can run smoothly and safely according to what society expects.

The implementation of Pancasila values in improving the population services and civil registration services can be conducted by the following list:

1. The value of tolerance refers to the public service law, which regulates the principles of public service and ethics in providing the service. The less responsive and informative services should not happen if the providers of service realize that they are the servant for society by maintaining good relations, humble, and willing sacrifice. By the existence of a responsive attitude with indicators, responding to the society's desire, providing the services quickly, accurately, and carefully.
2. The value of justice is an impartial attitude and does not classify between groups or give equal treatment to all groups. The value of justice includes a sense of social justice, a sense of political justice, economic equity, openness, balance, equality, non-contradiction, giving rights to those who have the right to be respectful and wise.
3. The value of cooperation. The public services can work well according to the values of Pancasila if public service providers realize that they are part of the nation and state that must have empathy in carrying out public services.

By doing the public service with an empathetic attitude mean that it does not complicate. It must be friendly, manners, and appropriateness.

Negara Kesatuan Republic Indonesia, based on Pancasila and Undang-Undang Dasar 1945, is obliged to provide the protection and recognition of legal status and for population events and essential events experienced by residents inside and/or outside the territory of Negara Kesatuan Republik Indonesia.

The demographic events include address changes, moving to come, limited stay, and change in the status of foreigners from limited stay to permanent residence. Meanwhile, the actual events include births, deaths, stillbirths, marriages, and divorces, including the adoption of acknowledgment and ratification of children. In addition, it also includes the changes in citizenship and name changes are the events that must be considered and reported because it has implications for changing the identity data or residence certificates.

The population administration or SIAK is information developed based on the procedures for population administration service in Indonesia. The population administration and civil registration are a series of structuring and controlling activities in controlling population documents and data through population registration, civil registration, management of population administration information, and the utilization of the results for public services and development of other sectors. Civil registration is the recording of events experienced by a person in the civil registration register at the implementing agency (Undang-Undang Nomor 24 Tahun 2013 Tentang Perubahan atas Undang-Undang Nomor 23 Tahun 2006 Tentang Administrasi Kependudukan).

4. CONCLUSION

The population is the primary basis and focus of all development processes. Almost all the sectoral and cross-sectoral development activities must be directed and related to the population. In other words, the population must be the subject and the object of development. Making it easier for residents to obtain access to population services and civil registration is one indicator of the government's success in providing legal protection to the citizens. The philosophy of Pancasila is the foundation and the judicial basis in population service and civil registration services. The services must avoid the sentiment of the SARA in the service, which leads to a decrease in the quality of services, and Pancasila is the only principle in the life of the nation and state.

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