The Expressive Speech Acts in @Susipudjiastuti's Captions and the Development of Reader's Trust and Their Implementation in Indonesian Language Learning

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ABSTRACT

This study aims to describe the form of expressive speech in the caption of the @susipudjiastuti Twitter account and to describe the reader's trust in these speech acts and describe the implementation of Indonesian language learning in class IX SMP. The research method used in the study is a qualitative descriptive method. Data collection techniques used are listening, note-taking, and documentation techniques. The technique of analyzing the data is done by using the extra lingual equivalent technique. The data validity technique uses theoretical triangulation techniques. The results of the study show the forms of expressive speech acts, the reader's trust in the speakers of expressive speech acts in the captions of the mentioned Twitter account. The forms of expressive speech acts are divided into three, namely hope, gratitude, and thanks. Data taken from the speech acts are 11 data, including expressive speech acts of hope 4 data, expressive speech acts of gratitude 3 data, and expressive speech acts of thanking expressions 4 data. In this study, it can be concluded that it can be implemented in learning Indonesian for class IX SMP, namely the response text. In the basic competence of the response text, namely KD 3.8 Examining the structure and language of the response text (environment, social conditions, or cultural diversity, etc.) in the form of criticism, refutation, or praise that is read and heard and KD 4.8 Expressing criticism, refutation, or praise in form of response text orally or in writing by paying attention to structure and language.

Keywords: Expressive speech acts, captions, twitter, reader's trust, learning

1. INTRODUCTION

Technological development keeps increasing. The use of social media is growing rapidly and many people are actively using social media such as Twitter, Facebook, Instagram, and others. Internet technology has led to the emergence of social media that facilitates public interaction [1]. Social media is being used as a means of sharing information, news, videos, photos, and as means for expressing opinions, criticism, ideas, and others.

The social media of Twitter is in great demand by the millennial generation. Twitter social media is a place to share information, news, convey feelings, ideas, opinions, suggestions, comments, or whatever is written through statuses or captions by Twitter users. Twitter is one of the most popular social media. Instagram is also one of the most popular social media platforms for users. Social media is widely liked after starting to be popular in 2011 [2]. Social networks are media that are used by social media users, speakers to communicate with each other remotely via the internet [3].

Utterances are used by language users with their speech partners to provide information [4]. The essence of language use is a representation of the speaker's behavior [5]. Humans are social creatures that use language for communication between humans one another. Language can be used wherever humans exist, such as meetings with siblings, friends, family, joking, and even fighting, as all humans need language [6].

According to Kridalaksana in [7], language is a sound symbol system that people use to identify themselves, communicate, and work together. A language is a communication tool for human interaction

in everyday life. Language is a means of communication between people. Humans need language to express feelings, ideas, and desires in everyday life. Views or ideas, and feelings that are abstract concepts can be communicated in writing [8].

This can be done between humans one another through the use of language. People use language to cooperate in self-identification. Language can be used in two ways, namely, via spoken and written forms.

Language skills need to be possessed by the society. Language as a communication tool is very important in human life because humans can interact and communicate through language.

According to Wibowo in [9], pragmatics is the study of language that can understand the use or behavior of language which is often determined by the context of the speech conditions of the society and by the well-being of the cultural background. Pragmatics is the study that researches the relationship between linguistic forms and the use of these forms [10].

A speech act is an utterance that has certain conditions, and language communication is a language unit [11]. Speech acts are conditions that exist in the communication process where the speech intent is conveyed from the speaker to their speech partners [12]. According to Searle in [13], there are five kinds of speech acts, namely declarative, directive, assertive, expressive, and commissive speech acts.

Expressive speech acts are part of the perlocutionary speech acts. According to Manaf in [14], speech acts are speech acts aiming at evaluating something that is mentioned within an utterance. According to Leech in [15], expressive speech acts are speech forms that have the function of psychological attitudes that are shown by the speaker to their speech partners in one situation. Utterances can contain congratulations, thanks, apologies, sympathies, joy, and sadness.

Twitter accounts are the most widely used social media by users around the world, both in Indonesia and internationally. Twitter is a social media that is used to upload photos, videos, and words that show happiness, sadness, complaints, anger, hopes, while delivering information [3]. Twitter is one of the most popular social media and is not lacking users compared to Instagram. According to Nasrullah in [16], social media is a means of media within a network that users can use to express themselves, work together, share, and interact with social media users.

Trust is an aspect of the relationship in a way that is constantly changing and comes in various forms through a series of trusting and trustworthy. Trusting is the desire to take risks with bad or good consequences.

Trustworthy is an act that involves acceptance with the trust of society or other people [17].

Aspects of trust are divided into five including openness, sharing, acceptance, support, and work [17], namely:

a. *Openness* means that individuals share ideas, feelings, information, opinions, and reactions to things that happen.

b. *Sharing* means that individuals share their abilities and resources for the sake of society or others to help achieve common goals.

c. *Acceptance* means the kind of communication that is carried out with society or other people and respects the society or other people who express opinions regarding a matter that is being discussed.

d. *Support* means that an individual communicates with the society or other people to know the advantages and have a trust that the society or other people can direct or organize the situation where other people exist in a productive way.

e. *Cooperative Intentions* are cooperative attitudes that are expected from individuals and other people who act the same way in order to achieve common goals.

There is a previous relevant research that is focused on expressive speech acts that has been studied by researchers, namely Pangesti and Rosita [11] that examined the forms of expressive speech acts. Researchers Olenti together with other researchers [3], analyzed the forms and functions of expressive speech acts, while Nurhadi and Mujianto [18] analyzed the public's trust in the news. These relevant researches have different subjects.

2. RESEARCH AND METHODS

The type of research used here is descriptive qualitative research. Qualitative research is a research that aims to describe data in the form of words without having written numbers. Qualitative methods are research methods that are based only on empirical facts or phenomena experienced by the speakers, so the data collected or documented come in the form of the data as it is [19]. This research was conducted for 2 weeks with the process of looking for speech data on Twitter accounts and analyzing the form of speech acts and the reader's trust in the captions of expressive speech acts. The object of this research is the captions in the Twitter account posts and the reader's trust in the captions that include expressive speech acts. The research subject is the Twitter account @susipudjiastuti which is one of the entrepreneurs, the host of the "Checking the Wave" program on the Metro TV station, and the former

Minister of Maritime Affairs and Fisheries under President Joko Widodo for the 2014-2019 period. The subjects in the research are netizens who are readers of post captions on the Twitter account @susipudjiastuti. The data collection technique used is based on listening and documenting. Documentation as a data source is used to collect research data which are processed by taking pictures or expressions from the captions written by Susi Pudjiastuti on her Twitter account. The note-taking technique is a data collection technique that is done by listening to the captions that have been obtained using language and recording the data that has been listened to.

The data analysis technique used is the extralingual equivalent method. The extralingual equivalent method is a method used to examine extralingual elements, such as connecting language problems that are within the language with those outside of the language [20]. The implementation of this method is done by analyzing the data, namely analyzing the expressions found in the captions written by Susi Pudjiastuti in her twitter account, comparing between the lingual unit of captions' expressions existing in her twitter account with the elements that are outside the language to find out what can be achieved in relation to the purpose of this research.

The data validity technique in this study uses the theory of triangulation. Triangulation theory is a theory that is useful for validating the data obtained based on different theoretical points of view. Triangulation theory is processed with a determined pattern or form through analysis that is based on theory [21].

3. RESULTS AND DISCUSSION

Table 1. Data Type of Expressive Speech Acts

Type of Expressive Speech Act	Total
Expressive speech act of hope	4
Expressive speech acts of gratitude (thanking God)	3
Expressive speech acts of thanking	4
Total	**11**

The data within the table consists of 11 data, namely expressive speech acts of hope totaling 4 data, expressive speech acts of gratitude totaling 3 data, and

expressive speech acts of expressions of thanking totaling 4 data.

3.1 Forms of Expressive Speech Acts

Based on the data found, there are 3 types of expressive speech acts found in the captions on Susi Pudjiastuti's Twitter account, including expressive expressions of hope, expressive expressions of gratitude, and expressions of thanking.

3.1.1 The Form of Expressive Speech Acts of Hope Expressions :

Expressive speech acts of hope are speech acts that the speakers want to deliver to their speech partners. Speakers express hopes or requests for wishes to come true through this caption.

One of the signs used are the word hopefully (1) and in number (2) there are expressive speech acts of the expression of hope:

Table 2. Expressive Speech Acts Expressing Hope

No.	Utterance
1.	*""Hopefully the Navy and security and safety patrols will anticipate it soon. Fishermen in Natuna are worried about the Chinese warship going back and forth in the North Natuna Sea."* (source:*https://twitter.com/susipudjiastuti/status/1438816970984464390?s=20*)
2.	*("Hopefully this will be anticipated by the Maritime Security Apparatus in Natuna. Fishermen are afraid to see Chinese warships going back and forth in the Natuna Sea."* *(source:* https://twitter.com/susipudjiastuti/status/1438785087215063041?s=20)

Hope identified within the data (1) and (2) are utterances expressing hope. The speaker revealed that hope was shown to the interlocutor to immediately overcome Chinese warships in the Natuna Sea by the Maritime Security Apparatus. Susi Pudjiastuti hopes that Chinese warships will soon leave the Natuna Sea, which is bordering Indonesia and that the security forces will protect fishermen who are frightened by the presence of Chinese warships.

In the data (3) and (4) expressive speech acts of hope are found.

Table 2. Expressive Speech Acts of Expressions of Hope

No.	Utterance
3.	*"**Oh God** .... Give us all & our leaders the ability to resolve the covid 19 pandemic crisis quickly .. Make it easy for us to exert efforts and give us the strength, sincerity, and honesty to resolve this crisis. Only to You we submit ourselves. "* (Source: https://twitter.com/susipudjiastuti/status/1420187265628704770?s=20)
4.	*"**Hopefully** it can increase the community's immunity resistance. Reducing the severity of infection and protecting the health of our children from infection."* (Source: https://twitter.com/susipudjiastuti/status/1420187265628704770?s=20)

Hope that is identified in the data (3) is (1) the society or the state will get a leader who can solve the crisis caused by the covid-19 pandemic, (2) this leader is expected to be able to overcome the crisis issue quickly.

The hope identified in the data (4) is (1) with a dose of the sinovac vaccine it can help increase the community's immunity resistance, (2) the sinovac vaccine can reduce the transmission of the corona virus so that the transmission of covid-19 does not increase and get worse.

3.1.2   Expressive Speech Acts of Gratitude

Expressive speech acts of being grateful to God are expressions that show relief, being grateful to God, and having feelings of gratitude [22]. Expressive speech acts of gratitude are speech acts that show expressions of gratitude to God, because the speaker is grateful to God.

Table 3. Expressive Speech Acts of gratitude expressions

No.	Utterance
1.	*"**Alhamdulillah** (Thank God) we can still be saved... go swimming.. far in the middle. Another Leopard Shark stranded on Pangandaran Beach"* (Source: https://twitter.com/susipudjiastuti/status/1431523625882963968?s=20)
2.	*"**Alhamdulillah** (Thank God) This morning I received the second vaccine dosis... I hope I can*

take care of myself and those around me"
(Source:
https://twitter.com/susipudjiastuti/status/1431212795664601088?s=20)

No.	Utterance
3.	*"**Alhamdulillah** (Thank God), Allah SWT answered my prayer. Thank you, Mr. Anies"* (Source: https://twitter.com/susipudjiastuti/status/1423943206337531908?s=20)

In the utterances (1), (2), and (3), the speaker expresses his gratitude through the captions on Twitter. This gratitude is evident by the use of the word "Alhamdulillah", the word "Alhamdulillah" by Muslim speakers is used to express gratitude to Allah SWT.

The purpose of these utterances is to make the reader aware of the news. Utterance (1) expresses gratitude that the Leopard Shark has been rescued, utterance (2) expresses gratitude that Susi Pudjiastuti has received her second dose of vaccine, and utterance (3) expresses gratitude that Allah has accepted the speaker's prayers as Anies Baswedan has successfully handled the COVID-19 pandemic issue.

3.1.3   The Form of Expressive Speech Acts of Thanking Expressions

Thanking is an expression of gratitude or returning a favor when receiving kindness. The act of thanking is done when the speaker returns a favor or expresses gratitude when receiving kindness from others [22]. This expressive Speech act of feeling thankful aims to show the feeling of gratitude. The speaker thanks the speech partner through this Twitter caption. One of the markers is the word thank you. This expressive Speech act of feeling thankful is used for showing the feeling of being thankful. The speaker expresses his feelings of gratitude to their speech partner through the caption on this twitter account. The mark for it is the word thank you.

Table 4.   Expressive Speech Acts of Thanking Expressions

No.	Utterance
1.	*"**Thank you** Mr. Minister of Health, I hope that your instructions are carried out in a trustworthy and correct manner in the field. Because it is said that some officials and famous people get the moderna booster vaccination."* (Source:https://twitter.com/susipudjiastuti/status/1422123861257048069?s=20)
2.	*"**Thanks** for Mr. Zainudin Amali @KEMENPORA RI. Awaiting your visit to*

	Pangandaran to support water sports athletes. I'll invite you to play paddle later when you come, sir." (Sumber: https://twitter.com/susipudjiastuti/status/1437002799808593927?s=20)
3.	*"Thank you. Can you buy fish, milk and cows and distribute it to the people in slum villages in Jakarta? Surely they will be happy."* (sumber: https://twitter.com/susipudjiastuti/status/1433398645160742917?s=20)
4.	*"Mr @ridwankamil thank you a lot for the 1000 bougenville flowers.. After 1 month of adapting to the Pangandaran environment, I will plant the flowers soon.. Hopefully Pangandaran will become more beautiful and pretty"* (Sumber:https://twitter.com/susipudjiastuti/status/1449223833387339778?s=20)

In these utterances (1), (2), (3), (4), the speaker expresses his gratitude to the speech partner evidenced by the word "**thank you**".

The thanking expressions identified in the data (1) is used to express gratitude that Mr. Budi Gunadi Sadikin said that the government's priority has been to provide vaccines to people who have not received vaccine injections yet.

The expression of thanking identified in data (2) is used to express gratitude that Mr. Zainudin Amali has been present and met with Susi Pudjiastuti at the " Checking the Wave" talk show on Metro Tv.

The expression of thanking identified in data (3) shows gratitude of the speaker who received news that the general secretary had canceled the multivitamin procurement of Rp. 2.09 billion and demanded that fish, milk, and cows be distributed to the needy people.

The expression of thanking identified in data (4) shows gratitude of the speaker to Ridwan Kamil as the 1,000 Bougenville flowers have been successfully adapting to the Pangandaran environment for one month

3.2 Readers' trust in expressive speech acts in the captions on the twitter account of @susipudjiastuti

According to Barnes in [23], trust involves a person being willing to behave in a certain way because he believes that what is expected of his partner will be given and the expectation that one generally gets is that the statements or promises of others can be trusted. Trust is an aspect of a relationship that is constantly changing and taking various forms through a series of things that can be achieved by trusting and being trustworthy. Trusting is the desire to take risks with bad or good consequences. Trustworthy is an act that involves acceptance with the trust of the community or other people. The most important element of trust is mutual sharing and openness [17].

Johnson argues that trust is divided into five aspects, namely:

(a) Openness which means that individuals share ideas, feelings, information, opinions and reactions to things that are happening, (b) sharing, means that individuals share their abilities and resources for the sake of community or others to help them achieve common goals, (c) Acceptance is communication that is carried out with the society or other people and respecting the community or other people who express opinions regarding a matter that is being discussed, (d) Support means that an individual communicates with the society or other people till other people know the advantages and believe that the society or those other people can direct or manage the conditions in which other people exist in a productive way, (e) Work (*Cooperative Intentions*), is to be cooperative which is expected by individuals and to have others behaving the same way in order to achieve common goals together.

3.2.1 Trusting expressive speech acts of hope.

The reader's trust in expressive speech acts in the captions of the @susipudjiastuti twitter account is shown in the examples given in the part containing utterances of hope

(1) **"Hopefully it will be anticipated by the Navy & security and safety patrols soon. Fishermen in Natuna are worried about Chinese warships that keep going back and forth in the North Natuna Sea"**.

Readers also comment on, support, and trust the caption written by Susi Pudjiastuti on her Twitter account.

The following is the data commented on by netizens or readers on her quite diverse captions on Twitter.

Table 5. Trust in Expressive Speech Acts of Hope

Tuturan
(1) @lie_cakson: *"Hopefully nothing bad happens"*
(2) @djangduan: *"Come on…Madam, tell us what really happened out there. Who has been scooping up the marine resources there."*
(3) @swipper_X7: *"No way, ma'am. If the ship of*

> *another country has caused a riot... This is a state ship, Just forget it.... As long as the commander in chief is silent only, until when will there be no real action..."*

> *pandemic won't end because none of us are honest? And now Mr. @aniesbaswedan just realized it? How come?"*

Utterance (1) is delivered by the netizen in the *caption*, it means that the reader hopes that the Natuna Sea is safe and understands through the *caption* written by the speaker. This is considered to be an aspect of support.

Utterance (2) is conveyed by the netizen in the *caption*, meaning that the reader asks Susi Pudjiastuti to tell what happened in the Natuna Sea. This is an aspect of openness.

In the Utterance (3) delivered by the netizen to the caption, the purpose of the utterance is to state that the reader thinks that the Chinese warships in the Natuna Sea are already causing riots, and thinks that the supreme commander has not acted against Chinese warships. This is an aspect of openness.

3.2.2 Trust in expressive speech acts of gratitude.

Expressive speech acts with expressions of gratitude to Allah is shown in the captions written by Susi Pudjiastuti in which she shares the news from the source of Kompas regarding the handling of the covid-19 pandemic, for example, the part of the speech containing gratitude to God "Alhamdulillah, Allah SWT has accepted my prayers. Thank you, Anies"

Readers also commented on the captions written by Susi Pudjiastuti on her Twitter account, the number of comments from netizens was pretty much and was widely discussed.

The following is the data commented on by netizens or readers on the captions existing on that Twitter account.

Table 6. Trust in expressive speech acts of gratitude**.**

Utterance
(4) @Jayustus: *"I still believe Mr. Anies will still make his citizens happy.. The jealous ones do not give a damn.. #StayWithAnies"*
(5) @pramono_adhi: *"Huh? Seriously? I hope you only mean those who have the corona issue madam, even though, I still don't believe this person. Did you really think he was being honest all this time? Wow, I am really disappointed in you, despite the fact that I used to be a big fan of you till yesterday"*
(6) @begguk: *"What do you mean exactly? The*

In the utterance (4) that was conveyed by the netizen in reaction to the caption, the reader stated that he still believes in the Governor of DKI Jakarta, Anies Baswedan with his hard work in handling the covid-19 pandemic well. This includes aspects of openness and support. The aspect of openness which means that netizens have the opinion that Anies Baswedan makes DKI Jakarta residents happy and supports Anies Baswedan to be able to handle the COVID-19 pandemic in DKI Jakarta.

The utterance (5) is delivered by the netizen in reaction to the caption written by the speaker, the purpose of the utterance is that the reader assumes that Anies Baswedan has not been honest about the COVID-19 pandemic and conveys his feeling of disappointment in the speaker as the speaker believes in Anies Baswedan. This includes aspects of openness. The aspect of openness that means that netizens have the opinion that they do not agree with the statement given by the speaker and states that Anies Baswedan has not been honest with the results of his hard work as the Governor of DKI Jakarta and carrying out the process of handling the covid-19 pandemic.

Utterance (6) is delivered by the netizen in reaction to the caption written by the speaker, the purpose of the speech is that the netizen asks about the meaning of the utterance conveyed by the speaker regarding Anies Baswedan's honesty in tackling the COVID-19 pandemic and the reader does not agree with the caption written by the speaker. This includes aspects of openness. The aspect of openness means that netizen, who seems to lack clear information, have an opinion and asks whether Mr. Anies is honest in the process of handling the pandemic.

3.2.3 Trust in expressive speech acts of expressions of thanking

The reader's trust in expressive speech acts in this caption on the @susipudjiastuti twitter account is shown in the part of utterances containing expressions of thanking ***"Thank you Mr. Minister of Health, I hope that your instructions are carried out in a trustworthy and correct manner in the field. Because it is said that some officials and famous people get the moderna booster vaccination."***

Readers also commented on the caption written by Susi Pudjiastuti on her Twitter account, there were comments or opinions that were delivered by netizens.

Table 7. The reader's trust in the expressive speech act of thanking

Tuturan
(7) @IntanKarmila14 : *"The government must be consistent and strict if it wants to be trusted by the people. If indeed the "booster" vaccination is only for health workers, don't let state officials get it Or celebrities. @BudiGSadikin @KemenkesRI @satgascovid19id"*
(8) @Ssapioca: "I'm also annoyed with people who have received dose 1 of vaccination, haven't received dose 2 of vaccination, but have gone out of town, and can't go back to their original place for dose 2 of vaccination, so they have to start again with dose 1 in a new place , how come 3 doses are allowed while many others don't get it?"

In the Utterance (7) that was delivered by the netizen in reaction to this caption, the reader considered that what is meant by the utterance is that the government has not been consistent and less strict and wants the government to be consistent if the booster vaccination is only for health workers (health workers) and does not want state officials to get the booster vaccinations. This includes aspects of openness. The aspect of openness means that netizens have this opinion and can not yet believe and do not agree with the utterance delivered by the speaker as well as the minister of health and government regarding booster vaccinations for health workers (health workers).

In the utterance (8) delivered by the netizen in reaction to this caption, the purpose of the utterance is that the reader complains that there are people who have taken dose 1 of the vaccine, but have not been injected with dose 2 and can go out of their home town and cannot return to the original place in which they should be vaccinated, so in the end, those people get vaccinated again in a new place. This includes aspects of openness. The aspect of openness which means that netizens have the opinion that there are still people who do not comply with the requirements and health programs to the extent that netizens consider that the government is not strict in handling vaccinations.

Table 2. Recapitulation of Readers' Trust in Expressive Speech Acts and Aspects of Trust

No.	Types of Expressive Speech Acts	Aspects of Trust	Findings
			The aspect of openness and
1.	Expressive speech act of hope	Aspects of openness and support	support means that netizens also hope that the Natuna Sea is in good condition and believe in the utterance delivered by the speaker.
2.	Expressive speech act of hope	Aspect of openness	The aspect of openness which means that netizens ask and want to know information or stories related to the case of Chinese warships in the Natuna Sea.
3.	Expressive speech act of hope	Aspect of openness	The aspect of openness which means that netizens express their opinions regarding the speech conveyed by the speaker that netizens do not believe and considers that the supreme commander of the TNI has not taken any action and according to him, the ships of other countries have been in conflict causing riots with Indonesia for a long time.
			The aspect of openness which

4.	Expressive speech acts of gratitude	Aspects of openness and support	means that netizens have the opinion that Anies Baswedan makes DKI Jakarta residents happy and supports Anies Baswedan to be able to handle the COVID-19 pandemic in DKI Jakarta.
5.	Expressive speech acts of gratitude	Aspect of openness	The aspect of openness which means that netizens have the opinion that they do not agree with the statement given by the speaker and states that Anies Baswedan has not been honest with the results of his hard work as Governor of DKI Jakarta and with the process of handling the covid-19 pandemic.
6.		Aspect of openness	The aspect of openness means that netizens who seem to need clear information, have an opinion and ask whether Mr. Anies is honest in the process of handling the pandemic.
			The aspect of openness which means that netizens have the opinion that they do not believe
7.	Expressive speech acts of thanking expressions	Aspect of openness	and do not agree with the utterance delivered by the speaker as well as the minister of health and government regarding booster vaccinations for Nakes (health workers).
8.	Expressive speech acts of thanking expressions	Aspect of openness	The aspect of openness which means that netizens are of the opinion that there are still people who do not comply with the requirements and health programs, so that netizens think that the government is not firm in handling vaccinations.

3.3 Implementation of Expressive Speech Acts in Indonesian Language Learning

The main focus of learning Indonesian is that students be acquainted with the correct and good Indonesian language skills together with their goals and functions [24]. Teaching materials are using the form of materials that help educators carry out teaching and learning activities in the classroom [25].

Regarding this research, expressive speech acts in Susi Pudjiastuti's captions and reader's trust in the form of comments from readers on the captions written by the speaker can be implemented in Indonesian language learning in the 2013 curriculum of basic competencies for IX Class of Junior High School, namely, basic competencies for Examining the structure and the language of the response text (environment, social conditions, or cultural diversity, etc.) in the form of criticism, refutation, or praise that is read and heard as well as KD (Basic Competencies) of 4.8 in expressing criticism, refutation, or praise in the form of a response

text orally or in writing taking into account the structure and language used. In this case, the text related to responses includes criticism and support. This text response can be implemented in Indonesian language learning in accordance with these basic competencies.

4. CONCLUSION

Based on the results of research related to expressive speech acts in the captions on Susi Pudjiastuti's Twitter account and its role in developing readers' trust and in the implementation of Indonesian language learning, it was concluded that the data collected were 11 data of expressive speech act in three forms of expressive speech acts, namely expressions of hope with total 4 data, expressions of gratitude with total 3 data, and expressions of thanking with total 4 data. Meanwhile, for the reader's trust in Susi Pudjiastuti's caption in the Twitter account, there were 8 data found out of which 3 data shows the readers' trust in the caption. Aspects of trust can be related to the expressions of netizens that are found, namely aspects of openness and aspects of support.

Expressive speech acts in the captions on the Twitter account of @susipudjiastuti can be implemented in Indonesian language learning with the use of response texts in KD 3.8 (Basic Competencies) in examining the structure and language of the response text (environment, social conditions, or cultural diversity, etc.) in the form of criticism, refutation, or praise that is read and heard as well as KD (Basic Competencies) 4.8 in expressing criticism, refutation, or praise in the form of a text response orally or in writing by considering the structure and language. In this case, the text related to responses includes criticism and support.

AUTHOR'S CONTRIBUTIONS

The author reviewed data collection and the process of article writing. The supervising lecturer has guided and given good instructions to complete writing the article.

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