

Fuzzy-Grey Multifactorial Evaluation on the Technological Supporting Ability of the Emergency Management

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Abstract: This paper has set up the evaluation index system of the technological supporting ability of the emergency management and its evaluating model, used the Fuzzy-Grey multifactorial evaluation to evaluate the technological supporting ability of the emergency management. Thus the useful reference is provided to enhance the building of the technological supporting ability system of the emergency management to improve the comprehensive ability of the emergency management in the future.

1 Introduction

At present, with the continuous deepening of economic globalization and international cooperation, this put forward the severe challenges to strengthen the construction on the ability of emergency management. because the emergencies occur increasingly frequent, complicated and internationalization, made the losses larger and the influence wider in scope. Therefore, it is extremely important that the government effectively prevent various emergencies happen or reduce the loss caused by all kinds of emergencies to strengthen the construction on the technology support system of emergency management, improve the technological supporting ability of the emergency management with technological innovation and upgrade of the emergency management to push the ascension of the ability of emergency management.

2 research review

In recent years, as the incident occurred frequently, domestic and international numerous emergency management experts and scholars has produced many research results through keenly grasp demand for advanced technology of emergency management, making the technology innovation theory applicate in the field of emergency management, in-depth studying the technological supporting system of the emergency management, strengthening the research and development for the ability of emergency management to further improve the emergency management ability and efficiency. In foreign countries, the United States, Japan, Australia and other major developed countries in many years have deepen the research on the technology innovation of emergency management and the emergency management ability, strengthened the construction on the emergency warning and prevention system, the emergency management information system the emergency management auxiliary decision system, to improve the emergency management ability by using the technology innovation system to push the emergency management technology innovation upgrade^[1]. Such as

James LW has put forward for the emergency management ability assessment model in the United States^[2]; Japanese scholars has analyzed of urban emergency management ability evaluation index^[3]; Australian academic has researched the emergency ability assessment system include eight contents:policy related to the disaster, disaster preparedness measures, emergency response, disaster mitigation measures, post-disaster assessment, disaster risk assessment, long-term relief and recovery measures and short-term relief measures^[4].At home, the research results about the comprehensive evaluation model of the ability of emergency management and the emergency management technology innovation are also more, such as Huang Dianjian has carried on the urban comprehensive evaluation of the ability of emergency management on the basis of the model set statistics theory^[5]; Zheng Shuangzhong, yun-feng deng has established the weighting method of the city emergency capability assessment index system on the basis of the improved analytic hierarchy process (ahp)^[6]; Yang qing has established the urban disaster emergency management comprehensive ability evaluation system based on the process management through making the emergency process divide into three parts: before the disaster early warning, the disaster emergency response and the disaster recovery^[7]; Zhao Ling, NieJinYan has established the urban disaster emergency ability fuzzy comprehensive evaluation model based on fuzzy pattern recognition^[8]; Professor ying-hua song has put forward the connotation of the technical innovation system of the emergency management^[9], in addition, he has proposed the construction on the technology support system in the emergency management^[10]; Shu-Hua Zhong has proposed the elements of the technology support system in the emergency management^[11]; Huang Mingxie has proposed the construction goal, main task and policy safeguard measures of the technology support system in the emergency management in hubei province. There is no system research about comprehensive evaluation on the technological supporting ability of the emergency management now. Therefore, this paper, on the basis of the research both at home and abroad, has set up the evaluation index system of the technological supporting ability of the emergency management and it's evaluating model, used the Fuzzy-Grey multifactorial evaluation to evaluate the technological supporting ability of the emergency management. Thus the useful reference is provided to enhance the building of the technological supporting ability system of the emergency management to improve the comprehensive ability of the emergency management in the future.

3 The Construction on the Evaluation Index System of Technological Supporting Ability of the Emergency Management

With the extensive exchanges and research by the domestic many emergency management experts and scholars, we has established the evaluation index system of technological supporting ability of the emergency management including four parts: Emergency Prevention and Early Warning Technological Supporting Ability, Emergency Response Technological Supporting Ability, Emergency safeguard Technological supporting ability, Aftermath Restore Technological Supporting Ability. The index of each class has corresponding secondary indicators, there are four primary indicators and 16 secondary indicators, specific content as shown in table 4-1.

4 The Model Design of Fuzzy-Grey Multifactorial Evaluation on the Technological Supporting Ability of the Emergency Management

The factor sets of the evaluation on the technological supporting ability of the emergency management in this paper are shown in table 3-6. W represents the comprehensive value of the evaluation on the technological supporting ability of the emergency management in the target layer. U represents the collection of evaluation index of level 1- U_i in the rule layer. Remember to $U = \{U_1, U_2, U_3, U_m\}$, represents Emergency Prevention and Early Warning Technological Supporting Ability, Emergency Response Technological Supporting Ability, Emergency safeguard Technological supporting ability, Aftermath Restore Technological Supporting Ability. U_i represents the collection of evaluation index of level 2- U_{ij} in the index layer. Remember to $U_i = \{U_{i1}, U_{i2}, \dots, U_{ij}\}$, among them, $m=1, 2, 3, 4$ represent four main factors, J is the factor j in i factors of the first class. As shown in table 4-1.

4.1 Determining the Weights of the Evaluation Index: U_i and U_{ij}

In the evaluation index system, the evaluation index U_i and U_{ij} has the different importance to the target W . This paper uses the analytic hierarchy process (AHP) to construct a hierarchical structure model, makes each element belong to the same layer compared one by one according to the "1 ~ 9 scaling method, determines the quantitative, establish the judgment matrix, and uses the solving method of matrix eigenvalue to determine the weights the evaluation index: U_i and U_{ij} . The specific calculation results are as shown in the table 4-1.

the table 4-1: the evaluation index and its weights of the technological supporting ability of the emergency management

Emergency Management the Evaluation Index System of the Technological Supporting Ability of the	The primary evaluation index	Weight: W	The secondary evaluation index	Weight: a_{ij}
	Emergency Prevention and Early Warning Technological Supporting Ability U_1	0.1296	Emergency Prevention Technological Supporting Ability U_{11}	0.2274
			Emergency monitoring Technological Supporting Ability U_{12}	0.2274
			Risk diagnosis Technological Supporting Ability U_{13}	0.1221
			Emergency warning Technological Supporting Ability U_{14}	0.4232
	Emergency Response Technological Supporting Ability U_2	0.4824	Emergency Decision Technological Supporting Ability U_{21}	0.2098
			Emergency Command Auxiliary Technological Supporting Ability U_{22}	0.2098
			Emergency Disposal Technological Supporting Ability U_{23}	0.4644
			Emergency Coordination Technological Supporting Ability U_{24}	0.1161
	Emergency safeguard Technological supporting ability	0.2048	Resource Integration Technological Supporting Ability U_{31}	0.4000
Information Security Technological Supporting Ability U_{32}			0.2000	

	U_3		Technical Security Technological supporting ability U_{33}	0.2000
			Mobilization Security Technological Supporting Ability U_{34}	0.2000
	Aftermath Restore Technological Supporting Ability U_4	0.1833	Damage Assessment Technological Supporting Ability U_{41}	0.1429
			Afterward Disposal Technological Supporting Ability U_{42}	0.2857
			Aftermath Social Security Technological Supporting Ability U_{43}	0.2857
			Restoration and Reconstruction Technological Supporting Ability U_{44}	0.2857

4.2 Determining the Comment Set and the Sample Matrix

We divide the evaluation level of the technological supporting ability of the emergency management into four levels in this paper: excellent, good, medium, poor, and set up evaluation sets: $V = \{V_1, V_2, V_3, V_4\}$, among them, V_1, V_2, V_3, V_4 respectively represent excellent, good, medium, poor, the corresponding level of the emergency management ability respectively represent high, underhigh, medium, low, and assignment 4,3,2,1 points respectively. index level between two adjacent level, the corresponding score of 3.5, 2.5, 1.5.

We invite 8 experts and scholars in the field of emergency management related form a team of expert evaluation, make score for each single index according to the evaluation grade, the score values between 1-4, and fill out the expert assessment, then we fill out the scale sample evaluation matrix D as follows according to 8 experts assessment

$$D = \begin{pmatrix} 2.5 & 3 & 2.5 & 2.5 & 3 & 3 & 2.5 & 2 \\ 2.5 & 2.5 & 2 & 3 & 2.5 & 2.5 & 3 & 2.5 \\ 2 & 2 & 2.5 & 2.5 & 3 & 2.5 & 2 & 2.5 \\ 3.5 & 3 & 3 & 3.5 & 3.5 & 3 & 3 & 3 \\ 3 & 3 & 3.5 & 3 & 3 & 3 & 3.5 & 3 \\ 3 & 3.5 & 3 & 3 & 2.5 & 3 & 3 & 3 \\ 4 & 3.5 & 3 & 3 & 4 & 3 & 3.5 & 3 \\ 2.5 & 2.5 & 3 & 2.5 & 2.5 & 3 & 2.5 & 2.5 \\ 3 & 3 & 3.5 & 3.5 & 3 & 3 & 3 & 3.5 \\ 2.5 & 2.5 & 2.5 & 2 & 2.5 & 2.5 & 2 & 2.5 \\ 2 & 2 & 2.5 & 2 & 2.5 & 2 & 2.5 & 2.5 \\ 2.5 & 2.5 & 3 & 2.5 & 2 & 2.5 & 2 & 2.5 \\ 2.5 & 2 & 2.5 & 2.5 & 2.5 & 2 & 2 & 2.5 \\ 3 & 3 & 3.5 & 3 & 2.5 & 2.5 & 3 & 3.5 \\ 3 & 3 & 3 & 3 & 2.5 & 3 & 2.5 & 3 \\ 3.5 & 3 & 3 & 4 & 3.5 & 3 & 3 & 3 \end{pmatrix}$$

4.3 Establishing the Evaluation of Gray Classes and Whitenization Weight Function

This paper calculates the evaluation index weight matrix by using the gray evaluation

method. According to the evaluation grade standard of index for Cij, sets up four evaluation class, number of e, the grey class is e = 1, 2, 3, 4, respectively represent excellent, good, medium, poor, then make the whitenization weight function according to the qualitative indicators. Four whitenization weight function of the corresponding grey classes is shown in table 4 -2

the table4-2: whitenization weight function and its schematic diagram

class	The grey class 1: “excellent” { e=1 }	The grey class 2: “good” { e=2 }	The grey class 3: “medium” { e=3 }	The grey class 4: “poor” { e=4 }
Grey number	Grey number $\otimes_1 \in [0, 4, 8]$	Grey number $\otimes_2 \in [0, 3, 6]$	Grey number $\otimes_3 \in [0, 2, 4]$	Grey number $\otimes_4 \in [0, 1, 2]$
whitenization weight function	$f_1(d_{ijk}^{(s)})$ $= \begin{cases} d_{ijk}^{(s)} / 4 & d_{ijk}^{(s)} \in [0, 4] \\ 1 & d_{ijk}^{(s)} \in [4, 8] \\ 0 & d_{ijk}^{(s)} \notin [0, 8] \end{cases}$	$f_2(d_{ijk}^{(s)})$ $= \begin{cases} d_{ijk}^{(s)} / 3 & d_{ijk}^{(s)} \in [0, 3] \\ (6 - d_{ijk}^{(s)}) / 3 & d_{ijk}^{(s)} \in [3, 6] \\ 0 & d_{ijk}^{(s)} \notin [0, 6] \end{cases}$	$f_3(d_{ijk}^{(s)})$ $= \begin{cases} d_{ijk}^{(s)} / 2 & d_{ijk}^{(s)} \in [0, 2] \\ (4 - d_{ijk}^{(s)}) / 2 & d_{ijk}^{(s)} \in [2, 4] \\ 0 & d_{ijk}^{(s)} \notin [0, 4] \end{cases}$	$f_4(d_{ijk}^{(s)})$ $= \begin{cases} 1 & d_{ijk}^{(s)} \in [0, 1] \\ (2 - d_{ijk}^{(s)}) / 1 & d_{ijk}^{(s)} \in [1, 2] \\ 0 & d_{ijk}^{(s)} \notin [0, 2] \end{cases}$
schematic diagram				

4.4 Calculating Grey Evaluation Coefficient

To The evaluation index of U_{ij} , the grey evaluation coefficient of the index S belonging to the evaluation grey class e is for $x_{ije}^{(s)}$, there are: $x_{ijt}^{(s)} = \sum_{k=1}^p f_e(d_{ije}^{(s)})$

To The evaluation index of U_{ij} , the total grey evaluation coefficient of the index S belonging to the each evaluation grey class is for $x_{ij}^{(s)}$, there are: $x_{ijt}^{(s)} = \sum_{e=1}^4 f_e(d_{ije}^{(s)})$

To The evaluation index of U_{11} , the count of each grey class are as follows:
 $e=1$
 $x_{111} = f_1(2.5) + f_1(3) + f_1(2.5) + f_1(2.5) + f_1(3) + f_1(3) + f_1(2.5) + f_1(2)$
 $= 2.5/4 + 3/4 + 2.5/4 + 2.5/4 + 3/4 + 3/4 + 2.5/4 + 2/4 = 5.25$
 $e=2$
 $x_{112} = f_2(2.5) + f_2(3) + f_2(2.5) + f_2(2.5) + f_2(3) + f_2(3) + f_2(2.5) + f_2(2)$
 $= 2.5/3 + 1 + 2.5/3 + 2.5/3 + 1 + 1 + 2.5/3 + 2/3 = 7$

$$e=3$$

$$x_{113} = f_3(2.5) + f_3(3) + f_3(2.5) + f_3(2.5) + f_3(3) + f_3(3) + f_3(2.5) + f_3(2) \\ = 1.5/2 + 1/2 + 1.5/2 + 1.5/2 + 1/2 + 1/2 + 1.5/2 + 1 = 5.5$$

$$e=4$$

$$x_{114} = f_4(2.5) + f_4(3) + f_4(2.5) + f_4(2.5) + f_4(3) + f_4(3) + f_4(2.5) + f_4(2) \\ = 0 + 0 + 0 + 0 + 0 + 0 + 0 + 0 = 0$$

So the total evaluation coefficient of U_{11} for:

$$x_{11} = x_{111} + x_{112} + x_{113} + x_{114} = 5.25 + 7 + 5.5 + 0 = 17.75$$

Similarly, the grey evaluation coefficient of other index can be calculated by the same method.

4.5 Calculating Grey Evaluation Weight Vector and Weight Matrix

The evaluation weight vector of the index U_{11} is for r_{11}

$$r_{11} = (x_{111}/x_{11}, x_{112}/x_{11}, x_{113}/x_{11}, x_{114}/x_{11}) = (0.296, 0.394, 0.310, 0)$$

Similarly, the evaluation weight vector of 15 indexes such as $r_{12}, r_{13}, r_{14}, \dots, r_{44}$ be calculated by the same method.

According to the above calculation, we get that the grey fuzzy evaluation matrix of the index such as U_1, U_2, U_3, U_4 respectively is for R_1, R_2, R_3, R_4 .

$$R_1 = \begin{bmatrix} r_{11} \\ r_{12} \\ r_{13} \\ r_{14} \end{bmatrix} = \begin{bmatrix} 0.296 & 0.394 & 0.310 & 0.00 \\ 0.289 & 0.386 & 0.325 & 0.00 \\ 0.270 & 0.360 & 0.370 & 0.00 \\ 0.372 & 0.438 & 0.190 & 0.00 \end{bmatrix} \cdot \quad R_2 = \begin{bmatrix} r_{21} \\ r_{22} \\ r_{23} \\ r_{24} \end{bmatrix} = \begin{bmatrix} 0.359 & 0.440 & 0.201 & 0.00 \\ 0.340 & 0.434 & 0.226 & 0.00 \\ 0.415 & 0.431 & 0.154 & 0.00 \\ 0.296 & 0.394 & 0.310 & 0.00 \end{bmatrix} \cdot$$

$$R_3 = \begin{bmatrix} r_{31} \\ r_{32} \\ r_{33} \\ r_{34} \end{bmatrix} = \begin{bmatrix} 0.386 & 0.436 & 0.178 & 0.00 \\ 0.270 & 0.360 & 0.370 & 0.00 \\ 0.257 & 0.343 & 0.400 & 0.00 \\ 0.277 & 0.369 & 0.355 & 0.00 \end{bmatrix} \cdot \quad R_4 = \begin{bmatrix} r_{41} \\ r_{42} \\ r_{43} \\ r_{44} \end{bmatrix} = \begin{bmatrix} 0.264 & 0.352 & 0.385 & 0.00 \\ 0.346 & 0.423 & 0.231 & 0.00 \\ 0.321 & 0.428 & 0.251 & 0.00 \\ 0.386 & 0.436 & 0.178 & 0.00 \end{bmatrix} \cdot$$

4.6 Calculating Comprehensive Evaluation Value

4.6.1 Evaluating the value of the primary evaluation index U_1 . The evaluation of the primary evaluation index U_1 is for B_1 :

$$B_1 = W_1 \cdot R_1 = (0.3234, 0.4068, 0.2700, 0)$$

Similarly, we can calculate that the comprehensive evaluation value of the index such as U_2, U_3, U_4 is for B_2, B_3, B_4

$$R = \begin{bmatrix} B_1 \\ B_2 \\ B_3 \\ B_4 \end{bmatrix} = \begin{bmatrix} 0.3234 & 0.4068 & 0.2700 & 0.00 \\ 0.3738 & 0.4293 & 0.1971 & 0.00 \\ 0.3152 & 0.3888 & 0.2962 & 0.00 \\ 0.3386 & 0.4151 & 0.2436 & 0.00 \end{bmatrix} .$$

4.6.2 Calculating the comprehensive evaluation value. According to $R = (B_1, B_2, B_3, B_4)^T$, and $W = (0.1296, 0.4824, 0.2048, 0.1833)$, we can calculate that the comprehensive evaluation value B is for: $B = W * R = (0.3489, 0.4155, 0.2355, 0)$, we set that the assignment of each evaluation grey class is give by the "grey level", the grey class 1: "excellent" is for 4, The grey class 2: "good" for 3, The grey class 3: "medium" is for 2, The grey class 4: "poor" is for 1, then we get the grey evaluation weight vector A at all levels C is for $C = (4, 3, 2, 1)$, so the comprehensive evaluation value of the technological supporting ability of the emergency management is as follows:

$$U = B * C^T = (0.3489, 0.4155, 0.2355, 0) * (4, 3, 2, 1)^T = 3.1131$$

5 the evaluation results analysis

We , based on the above analysis on the fuzzy grey comprehensive evaluation method, can get the fuzzy grey comprehensive evaluation value of 3.1131 in the technological supporting ability of the emergency management. According to the evaluation criteria ,the technological supporting ability of the emergency management belongs to the good level, but according to the senior level, it is still some distance.

Based on the weight of the primary index and the secondary index by determined the AHP method, we know that, in the primary index ,the proportion of Emergency Response Technological Supporting Ability and Emergency safeguard Technological Supporting Ability is large, accounted for 48.24%, 20.48% respectively; the proportion of Aftermath Restore Technological Supporting Ability and Emergency Prevention and Early Warning Technological Supporting Ability is relatively small, accounted for 18.33%, 12.96% respectively. In secondary index, the index having large proportion are Emergency warning Technological Supporting Ability, Emergency Disposal Technological Supporting Ability, Resource Integration Technological Supporting Ability, Afterward Disposal Technological Supporting Ability, Restoration and Reconstruction Technological Supporting Ability, but the index having small proportion are Risk diagnosis Technological Supporting Ability, Emergency Coordination Technological Supporting Ability, Damage Assessment Technological Supporting Ability. This shows that, in the system of the technological supporting ability of the emergency management, the primary index of Emergency Response Technological Supporting Ability and Emergency safeguard Technological Supporting Ability has a large weight, we should strengthen the construction of these two aspects; the secondary index of Emergency warning Technological Supporting Ability, Emergency Disposal Technological Supporting Ability, Resource Integration Technological Supporting Ability, Afterward Disposal Technological Supporting Ability, Restoration and Reconstruction Technological Supporting Ability also has a large weight, should strengthen the construction on them.

6 conclusion

This paper, based on the system of the technological supporting ability of the emergency management as the evaluation object and the comprehensive emergency management as a guide, constructs the evaluation index system, sets up the evaluation model, makes the comprehensive evaluation by using fuzzy grey comprehensive evaluation method to improve the system of the technological supporting ability of the emergency management. Evaluation results show that using fuzzy grey comprehensive evaluation method to evaluate the technological supporting ability of the emergency management has the scientific nature and feasibility, to provide the reference basis to strengthen the construction on the technological supporting ability of the emergency management

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