The Value Connotation and Service Countermeasure of University Library under the Vision of Quality School Construction

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Abstract—**With the increasing number of knowledge acquisition and literature review by college teachers and students, it is more and more important for university libraries to provide readers with high-quality reading services. Quality reading services can not only highlight the value and significance of libraries. It can improve readers' reading interest, improve the efficiency of the use of school libraries, and make full use of the library's collection resources. This paper mainly describes the problems existing in the process of using and serving the university libraries in China at the present stage, and analyzes the causes of the problems, and then proposes corresponding service countermeasures and solutions according to the existing problems. Through the analysis and research of the problem, and the use of relevant solutions and service countermeasures to make full use of the library resources, it provides a certain basis for the construction of university libraries in China, and has very important reference significance and value.**

Keywords—library, school construction, value connotation, service strategy

I. INTRODUCTION

With the popularization of higher education in China, the number of colleges and universities has increased dramatically, and the number of students has increased. In order to meet the reading needs of many teachers and students, each university has a corresponding library construction project. By purchasing a large number of paper books and databases to meet the reading needs of teachers and students, teachers and students can more easily access the latest scientific and technological knowledge. It is conducive to promoting the research, work and study of teachers and students, and constantly improving the competitiveness of the school. This paper describes the shortcomings of the current university library service work, analyzes the causes of the problems, and proposes corresponding solutions and service countermeasures, so that the university library provides high-quality reading services, so that college teachers and students can quickly obtain the latest information. Knowledge, calmly face the rapid change of scientific knowledge, and keep pace with the development of science and technology.

II. INSUFFICIENT READER SERVICE WORK

A. Service Mode is Too Traditional and Low Efficiency

At this stage, the service model of each library is still based on the traditional service model, that is, the reader goes to the library shelf to find the books he needs, so the method of searching for books is extremely inefficient, because the library collections are generally compared. Large, and there are many types of books. Although librarians classify books, the huge number of books also requires a lot of time for readers. In addition, if the collection of a book is small, the readers waste a lot. The precious time may not be able to search for the books you need. In the service mode of the traditional library, the library administrators are only responsible for the borrowing and recycling of the books. The classification of the books is too rough, and the readers cannot accurately locate the required book positions, and quickly find the books they need, resulting in efficiency. low.

B. Library Services are Backward and Cannot Reflect Scientific and Technological Achievements

With the development of network technology and digital technology, libraries in many universities in China have realized the construction of digital libraries. However, due to some research funding and insufficient construction funds, most university libraries are still built in the way of traditional libraries, which cannot reflect the achievements of science and technology development. For example, in the inquiry and retrieval of books, each book in the digital library is affixed with a barcode. When the book enters or lends the library, the barcode is scanned by the computer, and the information of the book is recorded in the database, and the reader borrows from the library. Before the book, you can check the library's website in advance, confirm that there are books in the library and then go to the library to borrow. After you arrive at the library, you will find that the book has been borrowed. The traditional library provides less book information and can not provide readers with more detailed and specific book information, which leads the reader to waste a lot of time in the process of borrowing and searching, affecting the efficiency of borrowing books and reading.

C. The Disconnect Between the Existing Library Books and the Current Readers' Needs

At present, the service model and collection books of most university libraries do not consider the needs of readers. They only purchase books according to past experience. On the surface, the resources in the library are rich, and the amount of books that can be read by readers is also large enough, but because of The number of each major is different, and each student's personal interests and hobbies are also different, which leads to two extreme phenomena in the university library. On the one hand, the number of readers is large, and the library's book storage can not satisfy all kinds of readers. Demand, readers often

need to wait a long time to read the required books; on the other hand, the number of readers in college libraries is small, but there are more types of books, and the number of books in the library is excessive, but the rest The number of books is seriously lacking. The contradictory relationship between readers and books has seriously affected the efficiency of library use, which has caused a great waste of library resources and affected the readers' normal reading time.

III. THE VALUE CONNOTATION OF HIGH-QUALITY UNIVERSITY LIBRARIES

The university library is the result of the school's large amount of funds to integrate and organize various books resources. The purpose is to make the readers more convenient to obtain various knowledge resources, and to provide certain conditions for the school teachers and students to study, study and work. The basic guarantee. In addition, due to the rich collection of university libraries, most university libraries also provide some reading services for the public, which has made great contributions to the realization of fair access to knowledge and the promotion of social harmony. The library staff sorts out the paper books and e-books purchased by the school, which greatly improves the efficiency of the readers in searching and reading, expands the scope of use of the books, and enables the readers to use the resources of the library. Social readers, knowledge dissemination, and social progress all have important values and meanings. Its specific performance is as follows:

A. Premised on Providing Quality Service

The premise of readers' access to library resources is that libraries provide quality services. If the library cannot show readers their own service content and service quality, readers will not be able to access and utilize the library's resources. Providing readers with high-quality reading services is the premise of the value of the library. Only when readers fully appreciate the reading services and reading value brought by the library, readers can feel the value of the library. Therefore, the premise of library value is to provide readers with high-quality services, so that readers can feel the meaning of the existence of the library.

B. For the Purpose of Disseminating Knowledge

With the improvement of the quality of the whole people and the popularization of knowledge, libraries are not only serving the ruling class, but their main value has been transformed into the dissemination of knowledge and culture. The main purpose of creating a library in colleges and universities is to make it easier for readers to enjoy the resources of the library, so that more readers can enjoy the knowledge in the library and make the knowledge in the library more widely spread. In the current era of core technology as the main competitiveness, continuous learning and mastering new knowledge and new skills are inevitable requirements for college teachers and students and people in all sectors of society. In this era of reading for the whole people, make full use of the library's collections. Resources, constantly exporting all kinds of knowledge and skills to the society through reading, so that more people have relevant knowledge and skills, which is of great significance for improving the overall quality of our nationals and the professional skills of professionals.

C. Make Full Use of Knowledge Resources

The university library stores a large number of books and academic resources. These resources are high-quality resources after being tested and screened by university library workers and managers. Readers can find the knowledge and academic resources they need. The purpose of creating a library in colleges and universities is to make the knowledge resources more fully utilized by comprehensively sorting all kinds of books resources at home and abroad, and to ensure that readers of all majors find their own professional knowledge resources in the library. In addition, university libraries purchase a large number of databases, which not only store various types of e-books, but also constantly update the latest academic achievements such as academic papers and academic reports published in various journals and impurities.

IV. SERVICE COUNTERMEASURES FOR HIGH QUALITY UNIVERSITY LIBRARIES

The prerequisite for establishing a quality university library and providing corresponding quality services is to clarify the library's construction goals. The purpose of building a library in colleges and universities is not only to show how big their collections are, but also how large the area is. The real value of the library is to spread knowledge and enable more readers to enjoy the changes brought about by knowledge. Building the library into a library that can provide readers with convenient reading services and high-quality book resources, the readers can obtain the library resources and knowledge skills they need from the library. Based on the above positioning of the library, the construction and management of the library should do the following:

A. Deepen the Reader-Centered Concept

The readers are the main users of the library. The services and measures of the library should be based on the readers. From the reader's point of view, consider the construction and improvement of each work. For example: What is the reader's needs? The most concerned issue for readers is whether they can find the books and documents they need from the library, and purchase and configure all kinds of documents and books in the library according to the needs of readers, so as to avoid the large amount of books in some books. However, the number of readers is small, resulting in waste of library resources. The reader-centered philosophy is to purchase relevant books with purpose after understanding the needs of readers.

B.   Improve the Construction of Scientific and Technological Achievements in Libraries

Improving the construction of scientific and technological achievements of libraries can better provide readers with quality and convenient reading services. The scientific and technological achievements in library construction and services are mainly reflected in the following aspects: 1. Detailed management of book information. The management of the information of the books borrowed and withdrawn is more refined. 2. Appointment book picking service. The appointment book-receiving service is mainly for the reading needs of readers in various campuses of the university. The reader first queries the library website for relevant book information. If the book needs to be borrowed across the campus, the reader clicks on the website. With an appointment, readers can get the books they need in a short amount of time.

C.   Improve the Quality of Library Service Team and Service Skill Building

Improving the quality of the library's service team and building service skills is also a key part of improving service quality. The library's service team is responsible for providing various services directly to readers. The contact and communication with readers is also the most, because a large number of Books are a heavy and boring job. In the face of the many needs of readers, library service personnel need to be patient, carefully understand the needs of readers, solve problems one by one for readers, and satisfy the needs of readers. Therefore, the quality and service skills of the service team need to be improved, so that readers and library staff can save a lot of time and effort.

V. CONCLUSION

This paper briefly describes the problems existing in the process of providing reading services in college libraries in China, analyzes the causes in detail, and proposes corresponding solutions and service countermeasures according to the reasons, so that the library services of colleges and universities keep up with the times. The development and advancement of science and technology continue to improve the latest scientific and technical knowledge and quality reading services for university teachers and students, so that library resources can be fully utilized.

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