













## 5. Conclusion

In enhancing efficiency and effectiveness in delivering public services, the Government of Malaysia has to be concerned with issues concerning continual administrative reforms. However, administrative reforms take time. This study has shown that the measurement of managers response towards readiness for transformation can be precisely measured using the Rasch probabilistic model. Most of the respondents indicated their agreement to almost every item in the dimension of commitment of senior management to the transformation. The result is consistent with the previous study where the commitment of senior management is seen as an important driver for successful transformation.

## 6. References

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