

solved, your time is wasted and yet you fly into a rage. In order to avoid such a situation, the government should positively perfect the manageable rules, to clarify the obligation of every department and specific position, and try their best to do practical and good services for tourists and local citizens.

C. Change the Function of the Government and Perfect the Receiver

The efficient supply of the tourism general service is a tremendous project, which cannot be completed by the single commitment of the government. So the government should make their own status and responsibility and meanwhile try to coordinate with other related departments or even individuals to provide a perfect, convenient system of tourism general center. During the survey of questionnaire, some interviewees say that if everyone has the sense of environmental protection, our living environment will be much better than now. Indeed, the government shouldn't take all the responsibilities, and they should divide the responsibilities into several parts for the counterpart of the organization and people. So that we can save the cost and can improve the efficiency.

D. Enlarge the Team of Volunteers

According to the questionnaire, we can find that many university students waste their free time and kill time. So, the government can gather this kind of people like last time we had the China-Eurasia Expo did, gathering the unused human resource, and organize a large team of volunteers. Give them some related knowledgeable training, and arrange them to some places that people gathered together like resting stations, tourism gathering center, bus station and some scenic spots. On the one hand, it can wake up the function of advising for the city; on the other hand, it can help the people who are lost, the tourists and some other people; meanwhile, it can make students' life time colorful, increase social experience and enhance the whole spiritual visage of Urumqi.

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